



# QUEBEC INTERNATIONAL 2012 SUMMIT OF COOPERATIVES

**THE AMAZING  
POWER OF  
COOPERATIVES**

## PROGRAM

SATURDAY, OCTOBER 6	
6:30 pm	<b>OFFICIAL PRE-SUMMIT EVENT</b>
200ABC	<b>Imagine 2012: International Conference on Co-operative Economics</b> , presented by Saint Mary's University Opening <i>Open to all, registration required</i>
SUNDAY, OCTOBER 7	
8:00 am	<b>OFFICIAL PRE-SUMMIT EVENT</b>
200ABC	<b>Imagine 2012: International Conference on Co-operative Economics</b> , presented by Saint Mary's University <i>Open to all, registration required</i>
8:30 am	<b>COMPLEMENTARY EVENT</b> <b>International Summit of Funeral Cooperatives</b> , presented by the "Fédération des coopératives funéraires du Québec" <i>Invitation only</i>
HILTON- PALAIS	
9:00 am	<b>COMPLEMENTARY EVENT</b> <b>Board of Directors' Meeting</b> , presented by ICA Americas <i>Invitation only</i>
302A	
9:00 am	<b>COMPLEMENTARY EVENT</b> <b>Workshop on the promotion and dissemination of research on financial services cooperatives in the digital age</b> , presented by the Centre d'études Desjardins en gestion des coopératives de services financiers, HEC Montréal <i>Invitation only</i>
204B	

MONDAY, OCTOBER 8	
8:00 am	<b>OFFICIAL PRE-SUMMIT EVENT</b>
200ABC	<b>Imagine 2012: International Conference on Co-operative Economics</b> , presented by Saint Mary's University <i>Open to all, registration required</i>
8:00 am	<b>COMPLEMENTARY EVENT</b> <b>Cooperative Forum</b> , presented by the "Conseil québécois de la coopération et de la mutualité" <i>Invitation only</i>
2000D	
8:30 am	<b>COMPLEMENTARY EVENT</b> <b>Annual General Meeting</b> , presented by PROXFIN <i>Invitation only</i>
LÉVIS	
8:30 am	<b>COMPLEMENTARY EVENT</b> <b>Global Cooperative Finance Summit</b> , presented by the International Cooperative Bank Association <i>Invitation only</i>
206AB	
9:00 am	<b>COMPLEMENTARY EVENT</b> <b>Workshop on the promotion and dissemination of research on financial services cooperatives in the digital age</b> , presented by the Centre d'études Desjardins en gestion des coopératives de services financiers, HEC Montréal <i>Invitation only</i>
204B	
9:00 am	<b>COMPLEMENTARY EVENT</b> <b>International Summit of Funeral Cooperatives</b> , presented by the "Fédération des coopératives funéraires du Québec" <i>Invitation only</i>
HILTON-PALAIS	
9:00 am	<b>COMPLEMENTARY EVENT</b> <b>International Forum on Communication Issues in the Co-operative Movement</b> , presented by the Chaire de relations publiques et communications marketing, UQAM <i>Open to all, registration required</i>
HILTON-KENT	
9:00 am	<b>COMPLEMENTARY EVENT</b> <b>Cooperative Tourism Forum</b> , presented by the International Social Tourism Organisation <i>Open to all, registration required</i>
208AB	
11:30 am	<b>COMPLEMENTARY EVENT</b> <b>Insurance Leaders Forum</b> , presented by International Cooperative and Mutual Insurance Federation <i>Invitation only</i>
203	
12:00 pm	<b>COMPLEMENTARY EVENT</b> <b>Board of Directors' Meeting</b> , presented by ICA <i>Invitation only</i>
302A	
1:00 pm	<b>COMPLEMENTARY EVENT</b> <b>Annual Convention</b> , presented by the "Fédération des coopératives de paramédics du Québec" <i>Invitation only</i>
LÉVIS	
1:30 pm	<b>COMPLEMENTARY EVENT</b> <b>International Summit of Worker Cooperatives</b> , presented by the "RÉSEAU de la coopération du travail du Québec" <i>Invitation only</i>
303AB	

MONDAY, OCTOBER 8	
2012 INTERNATIONAL SUMMIT OF COOPERATIVES	
5:30 pm 200ABC	<b>OPENING CEREMONY</b> Opening addresses <ul style="list-style-type: none"> <li>- <b>Monique F. Leroux</b>, President and CEO, Chair of the Board, Desjardins Group, Canada</li> <li>- <b>Dame Pauline Green</b>, President, International Co-operative Alliance (ICA), Switzerland</li> <li>- <b>Dr. J. Colin Dodds</b>, President and Vice Chancellor, Saint Mary's University, Canada</li> <li>- <b>Régis Labeaume</b>, Mayor of Quebec City, Canada</li> <li>- <b>The Honourable Denis Lebel</b>, Minister of Transport, Infrastructure and Communities and Minister of the Economic Development Agency of Canada for the Regions of Quebec, Canada</li> <li>- <b>Pauline Marois</b>, Prime Minister of Québec, Canada</li> </ul>
6:30	Opening speech: <i>The Amazing Power of Cooperatives</i> <b>Riccardo Petrella</b> , Economist, political scientist and alter-globalist, Italy
7:00 pm 400A	<b>OPENING COCKTAIL</b> <b>OPENING OF THE EXHIBITION</b>

TUESDAY, OCTOBER 9	
7:00 am 303AB	<b>COMPLEMENTARY EVENT</b> <b>Executive Breakfast: The 2012 IBM Global CEO Study</b> , presented by IBM <i>Invitation only</i>
7:30 am HILTON-PALAIS	<b>BREAKFAST WITH THE FUTURE COOPERATIVE LEADERS</b> (reserved for participants registered to the Future Cooperative Leaders Program)  Chair <b>Suzanne Gendron</b> , Vice President, Executive Services to the CEO and Management Committee, Desjardins Group, Canada  Panelists <ul style="list-style-type: none"> <li>- <b>Kathy Bardswick</b>, President and CEO, The Co-operators Group, Canada</li> <li>- <b>José Antonio Chavez Villanueva</b>, Youth Representative, ICA - Americas, Mexico</li> <li>- <b>Jürgen Schwetmann</b>, Director, Department of Partnerships and Development Cooperation, International Labour Organization (ILO), Switzerland</li> </ul>
8:30 am 200ABC	<b>OPENING</b> <b>Monique F. Leroux</b> , Chair of the Board, President and CEO, Desjardins Group, Canada <b>His Excellency the Right Honourable David Johnston</b> , C.C., C.M.M., C.O.M, C.D., Governor General and Commander-in-Chief of Canada, Canada
9:00 am 200ABC	<b>OPENING SESSION</b> <b>Dr. Nouriel Roubini</b> , Professor of Economics New York University's Stern School of Business and Chairman, Roubini Global Economics, United States  <b>A. Michael Spence</b> , Nobel Memorial Prize in Economics (2001), United States
9:00 am LÉVIS	<b>COMPLEMENTARY EVENT</b> <b>Annual Convention</b> , presented by the "Fédération des coopératives de paramédics du Québec" <i>Invitation only</i>
9:00 am LÉVIS	<b>COMPLEMENTARY EVENT</b> <b>Board of Directors' Meeting &amp; 45th Anniversary Celebration</b> , presented by the "Fédération des coopératives du Nouveau-Québec" <i>Invitation only</i>

TUESDAY, OCTOBER 9	
9:40 am 200ABC	<p><b>ROUND TABLE 1</b></p> <p><b>New economic and financial order – What the future holds for cooperatives</b></p> <p>The economy has and continues to undergo profound changes. The financial fragility of businesses and the lack of job security dominate economic news. Social cohesiveness is significantly affected. People the world over are calling for stability, transparency and accountability from political, financial and business leaders. The dominant business model alone cannot define a new economic order. In a context of profound socioeconomic change, what does the future hold for this still largely unknown business model?</p> <p>Chair <b>Stéphan Bureau</b>, Facilitator, Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Juan Buchenau</b>, Senior Financial Sector Specialist, World Bank, United States</li> <li>- <b>Antonella Noya</b>, Senior Policy Analyst, Organisation for Economic Co-operation and Development (OECD), France</li> <li>- <b>Dominic Barton</b>, Global Managing Director, McKinsey &amp; Company, United Kingdom</li> <li>- <b>Michael Sabia</b>, President and CEO, Caisse de dépôt et placement du Québec, Canada</li> <li>- <b>A. Michael Spence</b>, Nobel Memorial Prize in Economics (2001), United States</li> <li>- <b>Dr. Nouriel Roubini</b>, Professor of Economics New York University's Stern School of Business and Chairman, Roubini Global Economics, United States</li> </ul>
10:55 am	COFFEE BREAK AND EXHIBITION VISIT
11:25 am 200ABC	<p><b>ROUND TABLE 2 – STUDY REPORTS</b></p> <p><b>The role of cooperatives and mutuals in the global economy – From theory to practice</b></p> <p>The economy is in transition. Recent crises have demonstrated its fragility. Yet, even in the most affected countries, cooperatives have managed to survive. As they are more resilient, they can ensure equitable access to goods and services and maintain quality jobs and viable businesses, thereby having a stabilizing effect on the economy. It is widely recognized that cooperatives and mutuals have fared better through times of turbulence and are part of the solution to social, humanitarian and environmental crises. But what is the reality? What position do cooperatives and mutuals currently have in the world? What position should they have?</p> <p>This round table will announce the results of the following event and studies:</p> <p><b>Event report</b> <b>Saint Mary's University</b> - Report on the highlights of the Official pre-Summit event Imagine 2012</p> <p><b>Study reports</b> <b>IRECUS</b> - Socio-economic impact of cooperatives and mutuals worldwide <b>IPSOS-UQAM</b> - Cooperative movement: The world's perception of cooperatives and mutuals <b>McKinsey &amp; Company</b> - Global trends and the opportunities and challenges they present for cooperatives and mutuals</p> <p>Chair <b>Bernard Motulsky</b>, President, Conseil consultatif de régie administrative, Autorité des marchés financiers, Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Sonja Novkovic</b>, Professor of Economics, Saint Mary's University, Canada</li> <li>- <b>Michel Lafleur</b>, Director, Institut de recherche et d'éducation pour les coopératives et les mutuelles de l'Université de Sherbrooke (IRECUS)</li> <li>- <b>Darrell Bricker</b>, CEO, Ipsos Public Affairs, Ipsos, Canada</li> <li>- <b>Pierre-Ignace Bernard</b>, Associate Director, McKinsey &amp; Company, France</li> </ul>
12:45 pm 400AB	<p><b>LUNCH AND LEARN</b></p> <p><b>Youth's role in the cooperative movement in the 21st century: the experience of the Sustainability Solutions Group</b></p> <p><b>Geneva Guérin</b>, Director, Sustainability Solution Group, Canada</p>
12:45 pm 2000B	<p><b>COMPLEMENTARY EVENT</b></p> <p><b>Lunch Debate: Banks Stability and Economic Growth, the Contribution of Co-operative Banks</b></p> <p>Presentation of the Oliver Wyman study, presented by the European Association of Co-operative Banks (EACB)</p> <p><i>Invitation only</i></p>

TUESDAY, OCTOBER 9	
2:00 pm 200ABC	<p><b>ROUND TABLE 3 – STUDY REPORT</b></p> <p><b>Cooperatives and mutuals, a distinctive and effective business model – An alternative to the prevailing business model</b></p> <p>The public often perceives cooperatives and mutuals as being unconcerned with their performance. In fact, they have demonstrated their financial stability and resilience through the current global economic crisis by preserving the delicate balance between the drive to meet member needs, the nature of their governance and the need to remain competitive. What did they do to stand out? What levers of growth are available to cooperatives and mutuals?</p> <p>This round table will announce the results of the following study:</p> <p><b>McKinsey &amp; Company</b> - Growth and development strategies for the cooperative and mutual business model by <b>Andrew Grant</b>, Director, McKinsey &amp; Company, Singapore</p> <p>Chair <b>Jim Dinning</b>, Chairman of the Board of Directors, Western Financial Group, Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Nigel J. Vooght</b>, Global Leader, Financial Services, PwC, United Kingdom</li> <li>- <b>Jürgen Schwettmann</b>, Director, Department of Partnerships and Development Cooperation, International Labour Organization (ILO), Switzerland</li> <li>- <b>Carlo Borzaga</b>, President, EURICSE, Trento University, Italy</li> <li>- <b>Bruno Roelants</b>, Secretary General, CICOPA, Belgium</li> <li>- <b>Andrew Grant</b>, Director, McKinsey &amp; Company, Singapore</li> </ul>
3:25 pm	COFFEE BREAK AND EXHIBITION VISIT
3:55 pm 200ABC	<p><b>PRACTITIONER REACTIONS</b></p> <p><b>Surprising or astonishing revelations from the day's presentations</b></p> <p>Chair <b>Dominique Chaussé</b>, Senior Director, Cooperatives and Other Social Economy Enterprises, Investissement Québec, Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Kathy Bardswick</b>, President and CEO, The Co-operators Group, Canada</li> <li>- <b>Michel Lucas</b>, President, Crédit Mutuel, France</li> <li>- <b>Dr. Eudes de Freitas Aquino</b>, President, UNIMED, Brazil</li> <li>- <b>Dan Kelley</b>, Vice Chairman, CoBank, Chairman and President, Growmark, United States</li> <li>- <b>Risheng Chen</b>, Director, Board Office, All China Federation of Supply and Marketing Cooperatives, China</li> </ul>
5:15 pm 200ABC	<p><b>SPEECH</b></p> <p><b>Rosabeth Moss Kanter</b>, Professor, Holder of the Ernest L. Arbuckle Professorship, Harvard Business School, United States</p>
6:00 pm 200ABC	<p><b>TOWARDS THE DECLARATION OF THE 2012 INTERNATIONAL SUMMIT OF COOPERATIVES</b></p> <p><b>Dame Pauline Green</b>, President, International Co-operative Alliance (ICA), Switzerland</p>
6:00 pm CHÂTEAU FRONTENAC	<p><b>COMPLEMENTARY EVENT</b></p> <p><b>Evening of networking</b>, co-presented by Agropur, La Coop Fédérée, Citadelle, Desjardins and Exceldor <i>Invitation only</i></p>
6:15 pm	END OF THE DAY
6:15 pm	BUSINESS NETWORKING (B2B)

TUESDAY, OCTOBER 9	
6:30 pm 2000A	<p><b>RECEPTION COCKTAIL</b></p> <p><b>Cooperatives book fair – Book launches</b></p> <p>Facilitators  <b>Jean-Pierre Girard</b>, Expert Advisor in Social Entreprises, Canada  <b>Marthe Hamelin</b>, President, Conseil canadien de la coopération et de la mutualité, Canada</p> <p>More than 20 publications on the subject of cooperatives will be launched or will be part of a book signing event.</p>
WEDNESDAY, OCTOBER 10	
7:00 am HILTON-KENT	<p><b>COMPLEMENTARY EVENT</b></p> <p><b>Conference Breakfast</b>, presented by Ernst &amp; Young  Presentation the results of the study “Enlightened Governance for Better Cooperation”  <i>Invitation only</i></p>
7:30 am 206AB	<p><b>COMPLEMENTARY EVENT</b></p> <p><b>Private breakfast</b>, co-presented by SOCODEVI, the Canadian Cooperative Association, “Développement international Desjardins” and the Canadian International Development Agency  <i>Invitation only</i></p>
7:30 am HILTON-PALAIS	<p><b>BREAKFAST WITH THE FUTURE COOPERATIVE LEADERS</b>  (reserved for participants registered to the Future Cooperative Leaders Program)</p> <p>Chair  <b>Suzanne Gendron</b>, Vice President Executive Services to the CEO and Management Committee, Desjardins Group, Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Michael Barrett</b>, COO, Gay Lea Foods, Canada</li> <li>- <b>Laure Waridel</b>, Ecosociologist, CÉCOSOL, Canada</li> <li>- <b>Jessica Provencher, Manager</b>, Cooperative Life and Sustainable Development, La Barberie, Canada</li> <li>- <b>Marie-Paule Robichaud</b>, Research and Development Officer, Conseil québécois de la coopération et de la mutualité (CQCM), Canada</li> </ul>
8:30 am 200ABC	<p><b>OPENING SESSION</b></p> <p><b>Huguette Labelle</b>, Chair, Transparency International, Canada  <b>Charles Gould</b>, Director-General, International Co-operative Alliance (ICA), Switzerland</p>
9:00 am 200ABC	<p><b>CASE STUDY</b></p> <p><b>Doing business our way – Winning strategies for doing business differently</b></p> <p>Technological breakthroughs, globalization, increased competition and a dwindling understanding of the cooperative model are causing members to stray from their cooperatives. No longer captive, they comparison shop and buy from the competition and their community participation is minimal. At the same time, they seek recognition, consideration, accessibility and proximity. How can the virtual distance of members be reconciled with meeting their needs and maintaining a vibrant community? What leverage is available to cooperatives and mutuals? How can they remain agile and innovative and become leaders in markets that are constantly evolving?</p> <p>Chair  <b>Isabelle Santenac</b>, Global Assurance Chief Operating Officer, Ernst &amp; Young, France</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Denis Richard</b>, President, La Coop fédérée, Canada</li> <li>- <b>Clemente Jaimes</b>, Executive President, La Equidad Seguros, Colombia</li> <li>- <b>Martin Lowery</b>, Executive Vice President, External Affairs, The National Rural Electric Cooperative Association, United States</li> <li>- <b>Peter Marks</b>, Chief Executive, The Co-operative Group, United Kingdom</li> </ul>
9:00 am LÉVIS	<p><b>COMPLEMENTARY EVENT</b></p> <p><b>Board of Directors’ Meeting &amp; 45th Anniversary Celebration</b>, presented by the “Fédération des coopératives du Nouveau-Québec”  <i>Invitation only</i></p>

WEDNESDAY, OCTOBER 10	
10:15 am	COFFEE BREAK AND EXHIBITION VISIT
10:45 am	<p><b>SIMULTANEOUS FORUMS</b></p> <p><b>Doing business our way – Winning strategies for doing business differently.</b> What are the winning strategies for each business sector? These forums will give cooperatives the opportunity to continue their discussions on best practices and lessons learned for their respective business sectors.</p>
2000C	<p><b>FORUM 1   Agriculture and agri-food</b></p> <p>Chair <b>Claude Lafleur</b>, CEO, La Coop fédérée, Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Leonardo Delgado</b>, General Manager, FEDECOVERA, Guatemala</li> <li>- <b>Andrew MacGillivray</b>, President and CEO, Gay Lea Foods, Canada</li> <li>- <b>Vrajlal Sapovadia</b>, Director, SBS Jaipur, India</li> <li>- <b>Yves Pelle</b>, Partner &amp; European Leader, Agricultural Co-operatives, PwC, France</li> </ul> <p>Presentation of the <b>PwC study</b> - A World map of the agricultural cooperative movement and its critical issues</p>
2000D	<p><b>FORUM 2   Workers and producers</b> forestry, fishery, manufacturing, energy</p> <p>Chair <b>Alain Bridault</b>, Administrator, RÉSEAU de la coopération du travail du Québec, Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Jocelyn Lessard</b>, General Director, Fédération des coopératives forestières du Québec, Canada</li> <li>- <b>Rebecca Kemble</b>, President, US Federation of Worker Cooperatives, United States</li> <li>- <b>Dario Foschini</b>, CEO, Consorzio Cooperative Construzioni (CCC), Italy</li> <li>- <b>Emilio Miguel Almada</b>, President, Cooperativa 7 de Septiembre Ltda., Argentina</li> <li>- <b>Arildo Mota Lopes</b>, President, UNISOL, Brazil</li> </ul>
2000A	<p><b>FORUM 3   Public services</b> healthcare, daycare, homecare, education, housing</p> <p>Chair <b>John Restakis</b>, Executive Director, British Columbia Co-operative Association, Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Nicholas Gazzard</b>, Executive Director, Co-operative Housing Federation of Canada, Canada and Vice President, ICA Housing, Switzerland</li> <li>- <b>Enzo Pezzini</b>, Director, Confcooperative, Italy</li> <li>- <b>Mansor Abdul Rahman</b>, President, Angkasa, Malaysia</li> <li>- <b>Peter Hunt</b>, Chief Executive, Mutuo, United Kingdom</li> </ul>
303A	<p><b>FORUM 4   Consumers</b> food, educational goods and services, cable television, funeral, energy</p> <p>Chair <b>Denyse Guy</b>, Executive Director, Canadian Co-operative Association (CCA), Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Robynn Shrader</b>, CEO, National Cooperative Grocers Association (NCGA), United States</li> <li>- <b>Alain Leclerc</b>, CEO, Fédération des coopératives funéraires du Québec, Canada</li> <li>- <b>Ray Beavers</b>, CEO, United Cooperative Services, United States</li> <li>- <b>Rodrigo Gouveia</b>, Secretary General, Euro Coop, Belgium</li> </ul>

WEDNESDAY, OCTOBER 10	
2000B	<p><b>FORUM 5   Financial</b> Cooperative bank, credit union</p> <p>Chair <b>Hervé Guider</b>, General Manager, European Association of Cooperative Banks (EACB), Belgium</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Daouda Sawadogo</b>, CEO, Réseau des caisses populaires du Burkina (RCPB), Burkina Faso</li> <li>- <b>Tracy Redies</b>, President and CEO, Coast Capital Savings Credit Union, Canada</li> <li>- <b>Kazuto Oku</b>, Managing Director and Member of the Board, The Norinchukin Bank, Japan</li> <li>- <b>Brian Branch</b>, President and CEO, World Council of Credit Unions (WOCCU), United States</li> <li>- <b>André Coupet</b>, Senior Consulting Partner, Paris Montréal Conseil, France</li> <li>- <b>Sarah Habberfield</b>, Partner, Oliver Wyman, United Kingdom</li> </ul> <p>Presentation of the <b>Oliver Wyman study</b> - Outlook on cooperative banking 2012: Banking on values, building on agility</p>
302A	<p><b>FORUM 6   Insurance</b> mutual personal and property insurance</p> <p>Chair <b>Shaun Tarbuck</b>, Chief Executive, International Co-operative and Mutual Insurance Federation (ICMIF), United Kingdom</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Dominique Mahé</b>, Senior Director, MAIF, France</li> <li>- <b>P. A. Kiriwandyenia</b>, CEO, Sanasa Insurance Company, Sri Lanka</li> <li>- <b>René Rouleau</b>, President and CEO, La Capitale, Canada</li> <li>- <b>Brad Hewitt</b>, President and CEO, Thrivent Financial Lutherans, United States</li> <li>- <b>Asmo Kalpala</b>, CEO, Tapiola Group, Finland</li> </ul>
12:15 pm 400AB	<p><b>LUNCH &amp; LEARN – SPONSORED BY PwC</b> <b>Madeleine K. Albright</b>, former United States Secretary of State (1997-2001), United States</p>
12 h 15 204B	<p><b>COMPLEMENTARY EVENT</b> <b>Conference on microfinance in Cameroun</b>, presented by Afrique Expansion <i>Open to all, registration required</i></p>
1:30 pm 200ABC	<p><b>ROUND TABLE 4 / STUDY REPORT</b> <b>Practitioner reactions – Surprising or astonishing study results</b></p> <p>This round table will be preceded by the presentation of the results from the study:</p> <p><b>McKinsey &amp; Company</b> - Achieving the full potential of cooperative organizations – strengths, challenges and best practices by <b>Éric Lamarre</b>, Associate Director, McKinsey &amp; Company, Canada</p> <p>Chair <b>Liz Bailey</b>, President, National Cooperative Business Association (NCBA), United States</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Sylvia Paraguya</b>, CEO, National Confederation of Cooperatives (NATCCO), Philippines</li> <li>- <b>Scott Banda</b>, CEO, Federated Co-operatives Limited, Canada</li> <li>- <b>Colin Heavyside</b>, Director - Chairman, Capricorn Society, Australia</li> <li>- <b>Bill Cheney</b>, CEO, Credit Union National Association (CUNA), United States</li> <li>- <b>Arantza Laskurain</b>, Secretary General, Mondragon Corporacion, Spain</li> <li>- <b>Éric Lamarre</b>, Associate Director, McKinsey &amp; Company, Canada</li> </ul>
3:00 pm	COFFEE BREAK AND EXHIBITION VISIT

WEDNESDAY, OCTOBER 10	
3:30 pm	<p><b>SIMULTANEOUS FORUMS</b></p> <p><b>Evolution of management models: A changing business model – Winning practices that will ensure cooperative development. How can cooperatives remain agile and innovative?</b></p> <p>In these workshops, panelists, experts and invited participants will be able to explore in depth the main themes of the McKinsey &amp; Company study, "Achieving the full potential of cooperative organizations – strengths, challenges and best practices"</p>
2000B	<p><b>FORUM 1   Governance and democratic decision process</b></p> <p>Case studies, experiences and expert opinions on finding the balance between the democratic decision-making process and the agility required to stay competitive and relevant in the market.</p> <p>Chair <b>Michel Rouleau</b>, Board Member, Desjardins Financial Security, Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Serge Riendeau</b>, President, Agropur, Canada</li> <li>- <b>Gérard Andreck</b>, President, Groupe MACIF, France</li> <li>- <b>Ariel Guarco</b>, President, Confederación Cooperativa de la República Argentina (COOPERAR), Argentina</li> <li>- <b>Lou Hammond Ketilson</b>, Director, Center for the Study of Co-operatives, University of Saskatchewan, Canada</li> <li>- <b>Carina Geber-Teir</b>, Chief Communications Officer, OP Group, Finland</li> <li>- <b>Michel Nadeau</b>, General Manager, Institute for Governance of Private and Public Organizations, Canada</li> </ul>
2000A	<p><b>FORUM 2   Performance management in a cooperative context</b></p> <p>Case studies, experiences and expert opinions on the ability to adopt professional standards and operational methods to maintain performance while attentively respecting cooperative values.</p> <p>Chair <b>Andrew Bibby</b>, Freelance Journalist, United Kingdom</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Fortunatas Dirgincius</b>, President and CEO, Lithuanian Central Credit Union (LCCU), Lithuania</li> <li>- <b>Jean-Louis Bancel</b>, President, Groupe Crédit Coopératif, France</li> <li>- <b>Jean-François Bourque</b>, Senior Legal Advisor, International Trade Center, Canada</li> <li>- <b>Jessica Provencher</b>, Manager, Cooperative Life and Sustainable Development, La Barberie, Canada</li> <li>- <b>Thom Albers</b>, Corporate Director Strategy, FrieslandCampina, The Netherlands</li> </ul>
2000C	<p><b>FORUM 3   Innovation to meet members' needs</b></p> <p>Case studies, experiences and expert opinions on innovating within an organization to meet and anticipate changing member needs.</p> <p>Chair <b>Claude Béland</b>, President, Mouvement démocratie et citoyenneté du Québec (MDCQ), Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Judith Lipp</b>, Executive Director, Toronto Renewable Energy Co-operative, Canada</li> <li>- <b>David Labistour</b>, CEO, Mountain Equipment Coop, Canada</li> <li>- <b>Denise Gabel</b>, Chief Finance and Strategy Officer, Filene Research Institute, United States</li> <li>- <b>Normand Desautels</b>, Senior Vice President, Personal Services, Desjardins Group, Canada</li> <li>- <b>Rachel Griffiths</b>, Cofounder, Reputation Consultancy, United Kingdom</li> <li>- <b>Paula Martin</b>, Advisor to the CEO, Vancity, Canada</li> </ul>
302B	<p><b>FORUM 4   Attracting and retaining talent through cooperative values</b></p> <p>Case studies, experiences and expert opinions on the ability of cooperatives to attract talented people by creating a stimulating environment that encourages entrepreneurship and rewards initiative.</p> <p>Chair <b>David Wheeler</b>, Pro Vice Chancellor (sustainability) and Executive Dean of Business, University of Plymouth, United Kingdom</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Patrice Gollier</b>, Executive Director, InVivo Group, France</li> <li>- <b>Ken Kosolofski</b>, President and CEO, Concentra Financial, Canada</li> <li>- <b>Hazel Corcoran</b>, Executive Director, Canadian Worker Co-operative Federation, Canada</li> <li>- <b>Vivian Woodell</b>, Chief Executive, The Phone Co-op Ltd, United Kingdom</li> </ul>

WEDNESDAY, OCTOBER 10	
2000D	<p><b>FORUM 5   Alliances between cooperatives</b> Case studies, experiences and expert opinions on how cooperatives can leverage innovative partnerships while respecting their autonomy.</p> <p>Chair <b>Jacques Cottereau</b>, Vice President, Confédération générale des Scop, France</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Alpha Ouédraogo</b>, General Manager, Confédération des institutions financières (CIF), West Africa</li> <li>- <b>Giuliano Poletti</b>, President, Legacoop, Italy</li> <li>- <b>Omer Chouinard</b>, Professor, Moncton University, Canada</li> <li>- <b>Camille Thériault</b>, President and CEO, Fédération des caisses populaires acadiennes, Canada</li> <li>- <b>Bill Gessner</b>, Consultant, CDS Consulting Cooperative, United States</li> <li>- <b>Yves Toublanc</b>, Chairman of the Supervisory Board, Groupe BPCE, France</li> </ul>
HILTON-ST-LOUIS	<p><b>FORUM 6   Integrating cooperative values into management practices</b> Case studies, experiences and expert opinions on the ability of cooperatives to hold onto their values and the seven guiding principles and turn them into sustainable competitive advantages. The guiding principles of cooperatives are: Voluntary and open membership; Democratic member control; Member economic participation; Autonomy and independence; Education, training and information; Co-operation among co-operatives; and Concern for community. These guidelines allow cooperatives to put their values into practice.</p> <p>Chair <b>Michel Séguin</b>, Professor, Department of Organization and Human Resources, Université du Québec à Montréal (UQAM), Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Yves Le Morvan</b>, Deputy CEO, Coop de France, France</li> <li>- <b>Hugo Lares Sierra</b>, General Manager, Triunfo Verde, Mexico</li> <li>- <b>Debra I. Da Costa</b>, Vice President, Marketing, United Nations Federal Credit Union (UNFCU), United States</li> <li>- <b>John Baistow</b>, Chair, bankmecu, Australia</li> <li>- <b>Alban D'Amours</b>, President, Confédération internationale des banques populaires (CIBP), Canada</li> <li>- <b>Yvan Morin</b>, President, Nutrinor, Canada</li> </ul>
3:30 pm	<p><b>SPECIAL FORUMS</b> These simultaneous forums will explore two subjects of particular interest to cooperatives in all fields.</p>
303B	<p><b>FORUM 1   North-South Intercooperation</b> Case studies, experiences and expert opinions on: the various forms of intercooperation (technical assistance, financial assistance, knowledge transfers, training, business activity support, implementing laws and regulations); current issues in North-South intercooperation (limited applicability of northern hemisphere cooperative models, risk of contradictory influences in different models and the capacity of southern hemisphere cooperatives to adapt); roads to improved North-South cooperation and success factors; emerging South-South intercooperation and its form (benefits, limitations).</p> <p>Chair <b>Darren Schemmer</b>, Vice President, Partnership with Canadians Branch, Canadian International Development Agency (CIDA), Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Nelson C. Kuria</b>, Managing Director and CEO, The Co-operative Insurance Company (CIC), Kenya</li> <li>- <b>Gustav Sawatzky</b>, President, FECOPROD, Paraguay</li> <li>- <b>Amy Coughenour Betancourt</b>, Vice President, International Development, National Cooperative Business Association, United States</li> <li>- <b>Leon Bonilla</b>, CEO, CLUSA, El Salvador</li> <li>- <b>Louis Favreau</b>, Holder, Chaire de recherche du Canada en développement des collectivités, Université du Québec en Outaouais, Canada</li> </ul>

WEDNESDAY, OCTOBER 10	
HILTON-PALAIS	<p><b>FORUM II   The reality of future leaders in the co-operative world – participation, actions and commitment</b></p> <p>In this intergenerational workshop, panelists will share their best practices for welcoming the next generation of members into their cooperatives. How did they reach young workers? How do they attract, mobilize and develop loyalty in this new generation of members? What is the experience of intergenerational cooperation? Led and composed of young cooperative leaders from around the world, this workshop will cover these questions and more.</p> <p>Chair <b>Dev Aujla</b>, Social Entrepreneur and Founder of DreamNow, Canada and United States</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Emilio Miguel Almada</b>, President, Cooperativa 7 de Septiembre Ltda., Argentina</li> <li>- <b>Marie Antoinette C. Roxas</b>, Youth Sector Representative, MSU-IIT Multi-Purpose Cooperative, Philippines</li> <li>- <b>Jean-Emmanuel Bouchard</b>, President, Fédération québécoise des coopératives en milieu scolaire (Coopsco), Canada</li> <li>- <b>Vincent Bérubé</b>, Project Director and Principal Associate, McKinsey &amp; Company, Canada</li> </ul>
5:15 pm 200ABC	<p><b>SPEECH</b></p> <p><b>Jacques Attali</b>, Economist and Writer, President, Planet Finance, France</p>
6:00 pm 200ABC	<p><b>TOWARDS THE DECLARATION OF THE 2012 INTERNATIONAL SUMMIT OF COOPERATIVES</b></p> <p><b>Dr. Patricia Bradshaw</b>, Dean, Sobey School of Business, Saint Mary's University, Canada</p>
6:15 pm	END OF THE DAY
6:15 pm	BUSINESS NETWORKING (B2B)
7:00 pm 400ABC	<p><b>GALA AND SHOW</b></p> <p>Dinner featuring Quebec products <i>Business attire</i></p>

THURSDAY, OCTOBER 11	
7:30 am HILTON-PALAIS	<p><b>BREAKFAST WITH FUTURE COOPERATIVE LEADERS</b> (reserved for participants registered to the Future Cooperative Leaders Program)</p> <p>Chair <b>Suzanne Gendron</b>, Vice President, Executive Services to the CEO and Management Committee, Desjardins Group, Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Geneva Guérin</b>, Director, Sustainability Solutions Group, Canada</li> <li>- <b>Tim McAlpine</b>, President &amp; Creative Director, Currency Marketing, Canada</li> <li>- <b>Vincent Bérubé</b>, Project Director and Principal Associate, McKinsey &amp; Company, Canada</li> </ul>
8:30 am 200ABC	<p><b>OPENING SESSION</b></p> <p><b>Rüdiger Krech</b>, Director of the Department of Ethics, Equity, Trade and Human Rights, World Health Organization (WHO), Germany <b>Roberto Rodrigues</b>, Special Ambassador for Cooperatives, Food and Agriculture Organization of the United Nations (FAO), Brazil</p>
8:30 am LÉVIS	<p><b>COMPLEMENTARY EVENT</b></p> <p><b>Board of Directors' Meeting &amp; 45th Anniversary Celebration</b>, presented by the "Fédération des coopératives du Nouveau-Québec" <i>Invitation only</i></p>

THURSDAY, OCTOBER 11	
9:00 am 200ABC	<p><b>ROUND TABLE 5 / STUDY REPORT</b>  <b>Funding the future: Emerging strategies in cooperative financing and capitalization</b></p> <p>In the face of global market turmoil and increased regulatory scrutiny over the past five years, are cooperatives facing the same financing and capitalization challenges as the larger market? How does the unique structure of a cooperative make it easier or more difficult to achieve adequate capitalization? What is the impact of the changes to financial reporting standards (IFRS) and banking and insurance sector regulations (Basel III, Solvency II)? How have the capital structure and sources of financing changed in the aftermath of the financial crises?</p> <p>This round table will be preceded by the presentation of the results from the study,  <b>Deloitte</b> - "Funding the Future: Evolving Strategies in Cooperative Financing and Capitalisation"  by <b>Chris Harvey</b>, Global Leader, Deloitte, United Kingdom</p> <p>Chair  <b>Olivier Pastré</b>, Director, Cercle des économistes de France, France</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Éric Lamarque</b>, Research Director and Professor, Université de Montesquieu Bordeaux IV, France</li> <li>- <b>Dominique Lefebvre</b>, President, Fédération Nationale du Crédit agricole, France</li> <li>- <b>David Moroney</b>, CFO, CBH Group, Australia</li> <li>- <b>Arnold Kuijpers</b>, Director, Corporate Affairs, Rabobank, The Netherlands</li> <li>- <b>Svend Erik Sorensen</b>, Vice President, Danish Crown, Denmark</li> <li>- <b>Mario Albert</b>, President and CEO, Autorité des marchés financiers (AMF), Canada</li> <li>- <b>Chris Harvey</b>, Global Leader, Deloitte, United Kingdom</li> </ul>
10:15 am	COFFEE BREAK AND EXHIBITION VISIT
10:45 am 200ABC	<p><b>MINISTERIAL ROUND TABLE</b>  <b>A role to play – global socio-political influence</b></p> <p>Despite being an economic powerhouse that exerts a regulating effect on economic development, offers equitable access to goods and services, serves as a classroom for democracy and provides diversity in business models, the cooperative movement has little political influence. Yet, it is a sustainable solution to global crises. Clear recognition of these unique characteristics is sorely and urgently needed. This round table will introduce and discuss the conditions that States impose through their policies, laws and regulations to support or promote the development of cooperatives.</p> <p>Chair  <b>Hugues Sibille</b>, Vice President, Crédit Coopératif, France</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Roberto Rodrigues</b>, Special Ambassador for Cooperatives, Food and Agriculture Organization of the United Nations (FAO), Brazil</li> <li>- <b>Dame Pauline Green</b>, President, International Co-operative Alliance (ICA), Switzerland</li> <li>- <b>Mamadou Sangafowa Coulibaly</b>, Minister of Agriculture, Republic of Côte d'Ivoire</li> <li>- <b>Elisabeth Antagana</b>, Special Ambassador for Cooperatives, Food and Agriculture Organization of the United Nations (FAO), Cameroon</li> <li>- <b>Steven Blaney</b>, Minister of Veterans Affairs, Canada</li> <li>- <b>Rafal Lapkowski</b>, Advisor, Economic, Commercial and Trade Sector, Delegation of the European Union to Canada</li> <li>- <b>Ek Nath Dhakal</b>, Minister of Cooperatives and Poverty Alleviation, Nepal</li> <li>- <b>Sylvain Gaudreault</b>, Minister of Transport; Minister of Municipal Affairs, Regions and Land Occupancy, Québec, Canada</li> </ul>
12:15 pm 400AB	<p><b>COMPLEMENTARY EVENT</b>  <b>Lunch &amp; Learn Mont-Blanc Meetings - Rio+20</b></p> <p><b>Thierry Jeantet</b>, President, Mont-Blanc Meetings and General Manager, Euresa, France  <b>Ignacy Sachs</b>, Economist, Honorary Director of Studies, École des hautes études en sciences sociales (EHESS), France</p>

THURSDAY, OCTOBER 11	
2:00 pm 200ABC	<p><b>ROUND TABLE 6</b>  <b>A new role to play – Thinking differently, thinking cooperatively</b></p> <p>Cooperatives and mutuals are clearly a solution for economic stability over the coming decade, if not the next millennium. Though they often appear during times of crisis, they offer an effective business model able to meet various needs in all sectors, even during periods of affluence. What does the future hold for them? What place will they have on the global stage? Our experts will answer these thorny questions to provide their insight into shape of things to come.</p> <p>Chair  <b>Stéphan Bureau</b>, Facilitator, Canada</p> <p>Panelists</p> <ul style="list-style-type: none"> <li>- <b>Jacques Attali</b>, Economist and Writer, President, Planet Finance, France</li> <li>- <b>Felice Scalvini</b>, Vice President, International Co-operative Alliance (ICA), Italy</li> <li>- <b>Riccardo Petrella</b>, Economist, politic scientist and alter-globalist, Italy</li> <li>- <b>Hans Münkner</b>, Author and Professor of Business Law, Germany</li> <li>- <b>Michael L. Cook</b> Professor in Cooperative Leadership and Executive Director, The Graduate Institute of Cooperative Leadership, University of Missouri-Columbia, United States</li> </ul>
3:30 pm 200ABC	<p><b>CLOSING CEREMONY</b></p> <p>Presentation of the <b>Declaration of the 2012 international Summit of Cooperatives</b></p> <p>Closing speeches</p> <p><b>Wenyan Yang</b>, Chief, Social Perspective Branch, Division for Social Policy and Development, Department of Economic and Social Affairs, United Nations, United States</p>
4:00 pm	END OF THE 2012 INTERNATIONAL SUMMIT OF COOPERATIVES

FRIDAY, OCTOBER 12	
8:30 am LÉVIS	<p><b>COMPLEMENTARY EVENT</b></p> <p><b>International Health Co-operatives Forum</b>, co-presented by Health Care Cooperatives Federation of Canada, International Health Cooperatives Organisation, and the “Fédération des coopératives de services à domicile du Québec”</p> <p><i>Open to all, registration required</i></p>
9:00 am LÉVIS	<p><b>COMPLEMENTARY EVENT</b></p> <p><b>International Conference on Housing Cooperatives</b>, presented by the “Confédération québécoise des coopératives d’habitation”</p> <p><i>Open to all, registration required</i></p>

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