

OCTOBER 11-13

COOPERATIVES: THE POWER TO ACT

Version of October 12, 2016

Increasing our capacity to act and adapting to the new business reality

Expanding our economic power while materializing business opportunities

Contributing to reach the UN Sustainable Development Goals



It means ACT together on our economic reality for future generations

Québec City Convention Centre, 1000, boul. René-Lévesque Est, Québec, (Québec), G1R 5T8

www.intlsummit.coop











Sunday, October 9

8:30 a.m. –
6:15 p.m.
Cooperative
Alliance
By invitation

Summit Rendez-vous

International Co-operative Alliance Committees Meetings

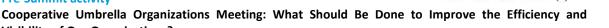
Organized by the Alliance



only

Pre-Summit activity

Visibility of Our Organizations?



This pre-Summit activity will allow participants from umbrella organizations to discuss common issues and share their winning solutions. Part 1 will address the challenge of promoting economic development. Part 2 will deal with what we need to do to improve organizational efficiency to ensure growth and longevity for the organization, its members, and member cooperatives and mutuals.

Note: Participants will be grouped into tables of 8 for discussion purposes.

2015 National Mutual Economy Report, Australia Sectoral survey of co-operative businesses 2016 edition – excerpts, Coop FR

Opening remarks

Background, Issues and Opportunities for Umbrella Organizations

Monique F. LEROUX, President, International Co-operative Alliance and Co-host of the International Summit of Cooperatives, Canada

1:15 p.m.

Round table 1: Increasing the Visibility of Our Organizations – A National Portrait of Cooperatives and Mutuals

It's well known that obtaining an accurate picture of the economic strength of cooperatives and mutuals is a difficult task. But it's also known that we need to do this to improve the economic visibility of cooperatives and mutuals. The goal of this round table is to present four real-life national portraits created by four different umbrella organizations: Canada, France, Australia and United Kingdom. Panelists will address the ins and outs of their approach: the purpose, benefits, processes, facilitators, obstacles and the lessons learned to inspire participants to start or continue similar approaches in their respective countries.

Facilitators

Jocelyn PINET, Lead Advisor in Facilitation for the International Summit of Cooperatives, Canada **Melina MORRISON**, CEO, Business Council of Co-operatives and Mutuals, Australia

Panellists

- 1. Jean-Louis BANCEL, President, Coop FR, France
- Denyse GUY, Executive Director, Co-operatives and Mutuals Canada (CMC), Canada
- 3. **Andrew CRANE**, Chair, Business Council of Co-operatives and Mutuals, CEO, Co-operative Bulk Handling (CBH Group), Australia
- 4. **Nick MATTHEWS**, Chair, Co-operatives UK, United Kingdom
- 5. Paulo Jorge TEIXEIRA, President, Cooperativa do Povo Portuense, Portugal

2:15 p.m.

Workshop

Participants in Action

Inspired by the presentation and working by table, participants will identify the key actions to take to initiate or pursue an approach to create a portrait of cooperatives in their respective countries. The three panelists will go table to table to answer questions.

Facilitators

Jocelyn PINET, Lead Advisor in Facilitation for the International Summit of Cooperatives , Canada **Melina MORRISON**, CEO, Business Council of Co-operatives and Mutuals, Australia





Sunday, October 9

2:45 p.m. Plenary session: Outcome of the Workshop With Panelists

Each table will be asked to present their main points, and panelists will provide feedback on questions and suggestions

from the room.

Facilitators Jocelyn PINET, Lead Advisor in Facilitation for the International Summit of Cooperatives, Canada

Melina MORRISON, CEO, Business Council of Co-operatives and Mutuals, Australia

3:00 p.m. Pause

3:15 p.m. Round table 2: Improving Efficiency to Ensure the Longevity of Umbrella Organizations and their Members

The coexistence of tertiary umbrella organizations and sectoral federations of cooperatives or mutual and the entanglement of their responsibilities complicate some aspects that would make them fully efficient in terms of daily operations and development strategies in the short, medium and long terms. These include issues such as the recruitment of members; contributions and monetary resources; sectoral and regional disparities within the association and their impact on the services offered; the territory covered; governance; succession and the creation of new

cooperatives. What should be done to improve organizational efficiency?

Facilitators Jocelyn PINET, Lead Advisor in Facilitation for the International Summit of Cooperatives, Canada

Melina MORRISON, CEO, Business Council of Co-operatives and Mutuals, Australia

Panellists 1. J. Benoit CARON, Managing Director, Consortium de ressources et d'expertises coopératives, Canada

2. **Eudes DE FREITAS AQUINO**, President, Unimed, Brazil

3. Dolly GOH, CEO, Singapore National Co-operative Federation (SNCF), Singapore

4. Jean-Claude SEYS, Vice President, Covéa, France

5. Rosario ALTIERI, President, Associazione Generale Cooperative Italiane (AGCI), Italy

6. **Anne SANTAMÄKI**, Director, International Relations, SOK Corporation, and President of the Membership Committee, International Co-operative Alliance, Finland

3:45 p.m. Workshops: Participants in Action

Note: Participants choose the theme they would like to explore. Each theme will be discussed among the table's participants whose goal will be to identify solutions or recommendations. Panel members will join the teams.

Theme 1: Entanglement among tertiary umbrella organizations and sectoral federations of cooperatives or mutual, and their purposes

Theme 2: Recruitment of members, contributions and monetary resources

Theme 3: Sectoral and regional disparities within associations and their impact on the services offered

Theme 4: Governance

Theme 5: Development of human capital; succession and management team

Theme 6: Support for the creation of new cooperatives

Theme 7: Evaluating the association's results

Theme 8: Government relationships

4:30 p.m. Plenary session: Presenting Discussion Results by Theme

A spokesperson from each team will present the results of the discussions.

5:00 p.m. Plenary session: Identifying Priority Activities

Facilitators Jocelyn PINET, Lead Advisor in Facilitation for the International Summit of Cooperatives, Canada and

Melina MORRISON, CEO, Business Council of Co-operatives and Mutuals, Australia

5:15 p.m. Closing remarks

Next Steps

Speaker Melina MORRISON, CEO, Business Council of Co-operatives and Mutuals, Australia





8:30 a.m. -1:00 p.m.

By invitation only

Summit Rendez-vous

International Co-operative Alliance Committees Meetings

Organized by the Alliance

8:30 a.m. -

12:00 p.m.

Summit Rendez-vous Proxfin Annual General Meeting

Organized by Proxfin and Développement international Desjardins (DID)

2000B By invitation only

Proxfin is an international of thirty community finance institutions and Développement international Desjardins (DID) whose members have made a commitment to work towards the dual objectives of financial performance and social impact. In promoting financial inclusion more of 10 million members and clients, Proxfin member institutions contribute to the improvement of the living conditions of the communities they serve.

www.did.qc.ca / www.proxfin.org

8:30 a.m. -

12:30 p.m.



By invitation only

Summit Rendez-vous

International Co-operative Alliance Board Meeting

Organized by the Alliance

9:00 a.m. -1:00 p.m.

307AB

By invitation only

Summit Rendez-vous

CIBP Executive Committee

Organized by the International Confederation of Popular Banks (CIBP)

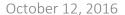
9:30 a.m. -

Summit Rendez-vous

2:00 p.m.

Co-op Housing International Board Meeting

304B By invitation only Organized by Co-op Housing International





8:30 a.m. – 4:30 p.m. 309A, 309B

et 310

Scientific activities



The Impact of Cooperatives

Organized by the Guy-Bernier Chair on Cooperation, Université du Québec à Montréal (UQAM)

Relevancy of cooperatives is demonstrated by the positive impacts they generate for their stakeholders, especially considering that the success of cooperatives relies on their ability to meet the needs of consumers, workers, producers and the community at large. The call for papers and activities of The Scientific Conference of the 2016 International Summit of Cooperatives was in line with this perspective, inviting the scientific community and the community of practice to submit communications on the added value of the cooperative model. Theoretical and scientific articles, case studies, testimonies, activity proposals, the response of those community members was rich and varied following the call for communications that was launched in June 2015. The Scientific Conference program will be built around the proposals selected.

Detailed program: https://www.sommetinter.coop/en/scientific-activities-schedule

9:00 a.m.– 12:00 p.m. 400C

Pre-Summit activity



Cooperatives and Mutuals in Action, Rebuilding after Natural Disasters – How Could They Join Forces to Be More Effective?

The United Nations Office for Disaster Risk Reduction – UNISDR – indicates that in 2015, 346 disasters were reported; causing 22,773 deaths, affecting 98.6 million people and incurring economic damage of 66.5 billion USD. These disasters affect all economic sectors and can lead to the total loss of the company to be reconstructed in a devastated and disorganized economy, or even the death of their workforce, managers and leaders. Because of their nature and capacity for resilience, cooperatives and mutual are best positioned to help following a disaster. This pre-Summit activity will address the problems faced by cooperatives and mutuals in their assistance and engagement to affected communities and their businesses, as well as the solutions they have found. It will also study the means implemented by cooperatives and mutuals affected by disasters to restart their businesses. What are the tools available to cooperatives and mutuals? How could they join forces to be more effective?

Facilitator

Jocelyn PINET, Lead Advisor in Facilitation for the International Summit of Cooperatives, Canada

Presentation

Fukushima, the movie

Presenter

Takashi KANNO, President, Fukushima Mirai Agricultural Cooperative, Japan

Round table 1: The Problems Faced by Cooperatives and Mutuals in their Assistance and Engagement

This round table will address the problems faced by cooperatives and mutuals in their assistance and engagement to affected communities and their businesses, as well as the solutions they have found.

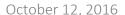
Panelists

- 1. Michael CASEY, Executive Director, Canadian Co-operative Association, Canada
- 2. **Jiro ITO**, Director of Public Relations Division, Japanese Consumers' Co-operative Union (JCCU), Japan
- 3. **Shaun TARBUCK,** Chief Executive, The International Cooperative and Mutual Insurance Federation (ICMIF), United Kingdom

Round table 2: The Means Implemented by Cooperatives and Mutuals Affected by Disasters to Restart their Businesses

What are the tools available to cooperatives and mutuals? How could they join forces to be more effective?

- 1. **Luz YRINGCO**, Chair of the Resiliency Committee, National Confederation of Cooperatives (NATCCO), Philippines
- 2. Honourable Keshab Prasad BADAL, Chairman, National Co-operative Federation Ltd (NCFN), Nepal
- 3. **Takashi KANNO**, President, Fukushima Mirai Agricultural Cooperative, Japan







Pre-Summit activity



5:00 p.m. 2000CD

Cooperatives, Mutuals and International Development - How Can We Do More and Better Together? Organized with the support of the U.S. Overseas Cooperative Development Council (OCDC) and the International Co-operative Alliance



NOTE: From 9:00 a.m. - 12:30 p.m. the activity is open to all Summit participants





Part 1 9:00 a.m. - 12:30 p.m. Open to all Cooperatives and Mutuals contribute to sustainable development at international level through projects and programs helping people to organise themselves using the cooperative model and principles. Collectively, the global cooperative movement deploys significant resources to lift people out of poverty, to empower local communities and to improve the lives of billions across the globe. Nevertheless, cooperative development organizations are not yet taking fully advantage of potential synergies and remain often in competition, among themselves and with other organizations, for access to funding to support their initiatives. The aim of this specific meeting is to bring Cooperative Organisations active in International Development together and to share achievements, identify courses of action to facilitate collaboration and explore possible partnerships.

9:00 a.m.

Opening remarks

Paul HAZEN, Executive Director, Overseas Cooperative Development Council (OCDC), United States Dame Pauline GREEN, United Kingdom

9:30 a.m.

Round table: The Impact of the Cooperative Model on Poverty Alleviation

The panellists will highlight how their cooperative organisation approaches development processes, the opportunities and challenges linked to it and examples of multi-stakeholder collaborations.

Facilitator

Dame Pauline GREEN, United Kingdom

Panelists

- Florence RAINEIX, CEO, Fédération nationale des Caisses d'Epargne, France 1.
- Anne GABOURY, President and CEO, Développement international Desjardins (DID), Canada
- Andreas KAPPES, Head of Department International Relations, DGRV Deutscher Genossenschaftsund Raiffeisenverband e. V., Germany
- Mully DOR, Chair of the Board, AJEEC-NISPED, Israel
- Amy COUGHENOUR BETANCOURT, COO, National Cooperative Business Association, CLUSA International (NCBA CLUSA), United States
- Carlos Ernesto ACERO SÁNCHEZ, Executive President, Confederación de Cooperativas de Colombia CONFECOOP, Colombia

11:00 a.m.

Discussion with the Participants

12:00 a.m.

Segment Conclusion

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Monday, October 10

NOTE: From 12:30 – 5:00 p.m. the International Development activity is by invitation only

Part 2 12:30 – 5:00 p.m. By invitation only

12:30 p.m.

308B



The Cooperative Development Networking Lunch

Sponsored by the US Overseas Cooperative Development Council (OCDC)



Round table: Joint Development Programs and the Strength of Networks



Facilitator

Dame Pauline GREEN, United Kingdom

Panelists

- 1. Ingrid FISCHER, Director, Programs, Canadian Co-operative Association, Canada
- 2. **Matthieu VANHOVE**, Member of the Board of Directors, Cera & BRS, Chairman, National Cooperative Council, Belgium
- 3. **Michael EDWARDS**, Vice President and General Counsel, World Council of Credit Unions (WOCCU), United States
- 4. Richard LACASSE, General Director, SOCODEVI, Canada
- 5. Balasubramanian IYER, Regional Director, ICA Asia and Pacific, India

3:00 p.m.

Workshops: Do More and Better Together - How to Take Advantage of Networks

Based on the perspective given by the panelists, the participants will exchange to identify and complete what is needed to achieve a better collaboration. Recommendations for a stronger cooperative development network to achieve more and better will be elaborated.

Facilitators

Greg GROTHE, Practice Manager – Market Access, Land'O Lakes International Development, United States

Judith HERMANSON, Director of Research, U.S. Overseas Cooperative Development Council (OCDC), United States

Michael HAUER, Programme Officer, WE Effect, Sweden

4:15 p.m. Plenary session: Discussion Outcomes

The facilitator will pick up the recommendations from the room to finalise the portrait of what is needed to facilitate collaboration and establish a stronger cooperative development network. All recommendations and ambitions will be reported in a document to be handed to the participants after the Summit.

4:45 p.m.

Agenda Going Forward: Towards a Global Interlinked Cooperative Development Network

Closing remarks

Paul HAZEN, Executive Director, Overseas Cooperative Development Council (OCDC), United States





12:00 -

Summit Rendez-vous

2:00 p.m.

Lunch Proxfin and Développement international Desjardins

303B

Organized by Proxfin and Développement international Desjardins (DID)

By invitation only

Proxfin is an international of thirty community finance institutions and Développement international Desjardins (DID) whose members have made a commitment to work towards the dual objectives of financial performance and social impact. In promoting financial inclusion more of 10 million members and clients, Proxfin member institutions contribute to the improvement of the living conditions of the communities they serve.

www.did.qc.ca / www.proxfin.org

1:00 -4:00 p.m.

Summit Rendez-vous

301AB

The Next Century of Building a Better World through U.S. Cooperatives: Sustainable Development Goals

Open to all participants from the

United States

Organized by the National Cooperative Business Association, CLUSA International (NCBA CLUSA)

In this participatory working session hosted by NCBA CLUSA with Summit participants from the United States, we will reflect on the impact of the cooperative movement over the past 100 years and discuss what defines the movement for the next 100. The discussion will include a focus on framing a cooperative future that builds a better world by focusing on becoming a Force for Good. Guided by the UN Sustainable Development Goals we will explore and identify specific topics and targets that can be addressed by cooperative businesses. Small facilitated table discussions will focus on creating a new vision for the U.S. cooperative movement, as individuals, cooperative businesses and organizations, and as the national association tasked with leading and serving its members.

1:00 -

Summit Rendez-vous

5:00 p.m.

Itinerary: Discover the Creative Spaces of Méduse

580 Côte d'Abraham Ongoing activity Bilingual tour Organized by Méduse Cooperative

2:00 p.m. - 3:00 p.m. (English /

French)

Open to all

Summit Rendez-vous

1:30 -5:30 p.m.

206B

Collaborative Ecosystem for Coops"

GRACE16 Hackathon: A Strategic Dialogue A Strategic Dialogue on "Designing a Cross-sector



Organized by the International Confederation of Popular Banks (CIBP)

By invitation only GRACE16 Hackathon is a strategic dialogue among a group of selected participants in the 3rd International Summit of Cooperatives. It aims at achieving five major objectives: a) assess the efficacy of the Augmented Collaborative Economy's (ACE) novel model and identify its "core", b) capture the systemic nature of the way different coops can work together in an Augmented Ecosystem, c) provide a set of practical and actionable insights to help managers create and capture new markets and discover new sources of profitability and d) identify what is needed to enable Coops to be empowered by ACE in the digital age.

Ongoing activity





2:00 – Summit Rendez-vous

3:30 p.m. Panel Discussion on Long-term Economic Sustainability

304AB Open to all

Organized by Co-op Housing International

Housing co-operatives place a priority on long-term economic success over short-term, unsustainable financial benefit, through comprehensive asset management and long-term financial planning. In this way, housing co-ops contribute to the sustained social well-being of the citizens whose housing needs are met through co-operation. Join our panel discussion on how housing co-ops around the world are taking the long view in financial planning and revenue generation.

2:00 – Summit Rendez-vous

5:30 p.m. Workshop on "Credit Risk Management"

2000B
Open to all
Prior registration

required

Organized by Proxfin and Développement international Desjardins (DID)

Facing competition, community finance institutions must have an excellent credit portfolio management to ensure their development. This panel with risk management specialists will allow exchanging concretely on best practices to implement credit risk management in community finance institutions.

Proxfin is an international of thirty community finance institutions and Développement international Desjardins (DID) whose members have made a commitment to work towards the dual objectives of financial performance and social impact.

For information jtanguay@did.qc.ca

Summit Rendez-vous

International Co-operative Alliance Meeting of Members

Organized by the Alliance

3:00 -4:00 p.m.

2000A
CCOP
International
Co-operative

By invitation only

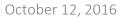
3:00 – 5:00 p.m. 302AB Open to all

Summit Rendez-vous

International Portuguese Intercooperation Opportunities

Organized by Cooperative Do Povo Portuense, CRL/Uninorte

With this participation we want to encourage and provide Cooperative business, the promotion of export and import through bilateral relations with Portugal as a gateway, the promotion of strategic alliances and inter-cooperation, thus promoting cooperative business as well as the creation of a new vision for cooperatives. The main objectives are: Highlight the importance of the Portuguese Cooperative movement and its business opportunities abroad; Disseminate the image of Portugal as an attractive and competitive country for the world cooperative investment; To develop and consolidate a network of contacts for establishing inter-cooperation partnerships for new projects.





3:00 -

Young Leaders Program

5:00 p.m.

Meet and Greet Cocktail

Espace urbain Open to all Young Leaders

4:30 -

Summit Rendez-vous

5:15 p.m.

Meeting ICA - NCR - Coopburo

303A

Organized by the Nationale Coöperatieve Raad (NCR)

By invitation only

Grand Opening

6:00 -

7:30 p.m. 400A

Master of ceremonies

Sponsored by



Welcome Cocktail

Welcome addresses

Stéphan BUREAU

Monique F. LEROUX, President, International Co-operative Alliance and Co-host of the International Summit of Cooperatives, Canada

Guy CORMIER, President and CEO, Desjardins Group and Co-host of the International Summit of Cooperatives, Canada

Dominique ANGLADE, Minister of Economy, Science and Innovation, Government of Québec, Canada Jean-Claude SEYS, Vice President, Covéa, France





8:00 a.m. – 6:00 p.m.

400A

Ongoing activity
Individual
demonstrations

3:15 – 3:45 p.m. English presentation **Amphitheatre** Open to all

Summit Rendez-vous

Cooperative Gateway

Organized by Alphonse and Dorimène Desjardins International Institute for Cooperatives of HEC Montréal

The Cooperative Gateway is a collaborative initiative that aims to create an international network for the digitization and access to knowledge relating to cooperatives. It comprises cooperatives, libraries, research centers, researchers, publishers, representative bodies of cooperatives and international organizations. Initiated by the Alphonse and Dorimène Desjardins International Institute for Cooperatives and the HEC Montréal Library, in collaboration with Bibliomondo, a world-class technology partner, the Gateway already has thirty content partners. The aim of the presentation is to demonstrate the relevance of this initiative, to make known the current achievements and potential of the Gateway and to encourage the collaboration of all stakeholders in order to accelerate its development.

7:00 – 8:15 a.m. 206B



By invitation only

Ongoing activity

Summit Rendez-vous

GRACE16 Hackathon: A Strategic Dialogue A Strategic Dialogue on "Designing a Cross-sector Collaborative Ecosystem for Coops"

Organized by the International Confederation of Popular Banks (CIBP)

GRACE16 Hackathon is a strategic dialogue among a group of selected participants in the 3rd International Summit of Cooperatives. It aims at achieving five major objectives: a) assess the efficacy of the Augmented Collaborative Economy's (ACE) novel model and identify its "core", b) capture the systemic nature of the way different coops can work together in an Augmented Ecosystem, c) provide a set of practical and actionable insights to help managers create and capture new markets and discover new sources of profitability and d) identify what is needed to enable Coops to be empowered by ACE in the digital age.

8:30 a.m. – 12:30 p.m.

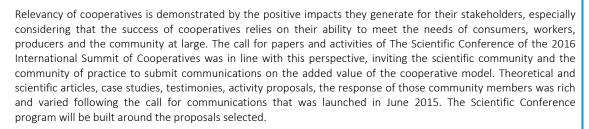
309A, 309B et 310

Detailed program made available soon

Scientific activities

The Impact of Cooperatives

Organized by Guy-Bernier Chair on Cooperation, Université du Québec à Montréal (UQAM)



Detailed program: https://www.sommetinter.coop/en/scientific-activities-schedule

7:00 – 8:15 a.m. 2000C Young Leaders Program
Conference Breakfast
Presented by The Co-operators







Summit Opening











8:30 a.m. 200ABC Opening addresses and video

Monique F. LEROUX, President, International Co-operative Alliance and Co-host of the International Summit of Cooperatives, Canada

Guy CORMIER, President and CEO, Desjardins Group and Co-host of the International Summit of Cooperatives, Canada

Régis LABEAUME, Mayor, Quebec City, Canada

The Honourable Jean-Yves DUCLOS, Minister of Families, Children and Social Development, Government

of Canada

Philippe COUILLARD, Premier, Government of Québec

Master of Ceremonies

200ABC

Stéphan BUREAU

9:30 a.m. Keynote

Inequalities – The Global Economic and Geopolitical Situation

The financial and economic crises widen the gap between the rich and the poor. In a democracy, our societies should evolve in the interests of all, including the middle class, in order to reduce inequalities. However, this is not the case.

What can be done to reverse this trend?

Speaker Joseph STIGLITZ, Economist, Nobel Laureate, Professor at Columbia University and Author of the bestseller

The Price of Inequality, United States

E.Leclerc 10 h / 400A

Networking Coffee Break offered by Centres E.Leclerc

10:30 a.m.

Keynote

200ABC

Contributing to Both Social Progress and Economic Success - Shared Value

Society is constantly evolving and changing. The world's population is becoming increasingly aware of their own impact on the economy and society in general. The companies, integral part of this population, are in turn becoming more accountable. But they are also beginning to see that their success is increasingly tied to social and environmental issues. They understand the need to address social issues in order to continue their development in a sustainable manner.

To find out more: http://fsg.org/publications/ecosystem-shared-value

Speaker

Mark KRAMER, Founder and Managing Director, FSG, and Senior Fellow, Kennedy School of Government, Harvard University, United States













11:00 a.m.

Plenary session - Round table 1

200ABC

World Economy: What Does the Future Hold?

The panelists of this round table will give their perspective on the geopolitical, social and economic tendencies and highlight the challenges of enterprises operating in an ever-increasing globalization of the economy. Participants will be able to better understand new economic and financial trends and the scope of these new challenges for their cooperatives and mutuals.

Facilitator

Stéphan BUREAU

Panelists

- 1. **Joseph STIGLITZ**, Economist, Nobel Laureate, Professor at Columbia University and Author of the bestseller *The Price of Inequality*, United States
- 2. **Mark KRAMER**, Founder and Managing Director, FSG, and Senior Fellow, Kennedy School of Government, Harvard University, United States
- 3. **The Honourable Jean-Yves DUCLOS**, Minister of Families, Children and Social Development, Government of Canada



12:30 – 2:00 P.M. Cost: 50\$

400BC

Prior registration is required



AGROPUR CONFERENCE LUNCHEON

Welcome remarks

René MOREAU, Vice President, Agropur coopérative, Canada

Guest speaker:

Jeremy RIFKIN, Economist, Economic and social Theorist, Author and Political Advisor, President of the Foundation on Economic Trends, United States

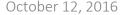
Towards a New Economic Model

To restore growth and employment, countries must redirect their economies. The economic model resulting from the second industrial revolution is no longer viable and must take account of new realities such as the development of renewable energy, technology, the emergence of the economy based on the sharing of goods, spaces and tools. All these factors have significantly changed the ways goods and products are made and distributed. This trend takes place in a context of distrust towards institutional actors of the traditional capitalist system, economic crisis and environmental ethics.

To find out more download Jeremy Rifkin's article

Word of thanks

Robert COALLIER, CEO, Agropur coopérative, Canada





6











2:30 p.m.

Plenary session - Round table 2

200ABC Capacity to Act on Real Economy

The production of goods and services is at the heart of real economic activities. Money is transformed into something tangible: a farm, a business, the groceries, a restaurant meal, purchased clothing, health care received, a car produced, etc. This is the day-to-day of billions of people. However, the non-tangible economy driven by market fluctuations weakens the money markets, exacerbates the financial and economic crises, heavily impacting the lives of these people. This turns into a gulf of personal debts, increased unemployment, abandonment of goods and services, plant closures, etc. Is it thinkable to do things differently? How to invest in the real economy and protect it? What are the available alternatives?

Facilitator

Stéphan BUREAU

Panelists

- 1. Philippe MANGIN, Chairman, InVivo, France
- 2. Robert ENGEL, CEO, CoBank, United States
- 3. Melina MORRISON, CEO, Business Council of Co-operatives and Mutuals, Australia
- 4. Anna MANCA, National Coordinator Women Commission, Confcooperative, Italy
- 5. Jack BOUIN, First Deputy Chairman, Fédération nationale du Crédit Agricole (FNCA), France
- 6. Choe OKUNO, President, Central Union of Agricultural Co-operatives JA-Zenchu, Japan
- Liu TING, Deputy Director, All China Federation of Supply and Marketing Co-operatives (ACFSMC), China





3:30 p.m. / 400A

Networking Coffee Break offered by Groupama











4:00 p.m. 200ABC

Plenary session - Round table 3

Women's Growing Leadership in the Economy

It is increasingly recognized, said and written, that gender equality is an imperative for enrichment on both socioeconomic and geopolitical levels. Issues dealing with women's contribution to the global economy and the real contribution of cooperatives to women's empowerment will also be addressed. There will be concrete examples of women's contribution. However, despite their significant input, women remain too often under-represented at all levels of organizations and governments. What should businesses and countries do to redress inequalities?

Speaker

Opening remarks

The Honourable Marie-Claude BIBEAU, Minister of International Development and La Francophonie, Government of Canada

Facilitator

Stéphan BUREAU

- 1. Fatima MAROUAN, Minister of Handicrafts, Social Economy and Solidarity, Kingdom of Morocco
- 2. **Judy ZIEWACZ**, President and CEO, National Cooperative Business Association, CLUSA International (NCBA CLUSA), United States
- 3. **Fatimah MOHAMED ARSHAD**, Member, Board of Directors, The Malaysian National Co-operative Movement ANGKASA, Malaysia
- 4. Anne-Marie HUBERT, Managing Partner, Quebec, EY, Canada
- The Honourable Marie-Claude BIBEAU, Minister of International Development and La Francophonie, Government of Canada





english









5:00 p.m.

Keynote

200ABC What I

What Is the Key to Success for One of the Largest Cooperatives in the World – E.Leclerc

Discover the secret of a successful cooperative. The aim here is to paint a picture of a cooperative that stood out on the local, national and international scene and that has been effective to adjust to changing markets and the needs of its members. Since the first store opened by Édouard Leclerc in 1949, the co-op groups today independent stores from many European countries complying with the organization's requirements. The organization employs about 105,000 people and has a turnover of 45.7 billion euro in 2014.

Opening remarks
Monique F. LEROUX

Speaker Michel-Edouard LECLERC, President, Centres E.Leclerc, France

Condish









5:15 p.m.

Keynote

200ABC Making Cooperatives the Way of the Future

The co-operative business model is limitless. The time is now to connect co-operatives to the future by engaging our collective strength to help recognize and promote it as the business model of the 21st century. There is significant opportunity to build the collective brand and identity for cooperative businesses, and the opportunity to begin is now.

Opening remarks
Monique F. LEROUX

Presentation

What If /We Are Videos

Howard BRODSKY, CEO, Chairman and Co-Founder, CCA Global Partners, United States











5:30 p.m. 200ABC

Speaker

.m. Closing Interview

Facilitator Stéphan BUREAU

Guests Michel-Edouard LECLERC, President, Centres E.Leclerc, France

Jeremy RIFKIN, Economist, Economic and social Theorist, Author and Political Advisor, President of the

Foundation on Economic Trends, United States

Maria UBARRETXENA CID, Young Leader, Mayor, Mondragon, Spain

Howard BRODSKY, CEO, Chairman and Co-Founder, CCA Global Partners, United States

Monique F. LEROUX, President, International Co-operative Alliance and Co-host of the International

Summit of Cooperatives, Canada

6:00 p.m.

END-OF-DAY





Open to all

206B

Urbain By invitation only

Day 1: Tuesday, October 11

Summit Rendez-vous 6:00 -

Seminar on the Cooperative Movement in Latin America 7:00 p.m.

Organized by HEC Montréal **301AB**

Open to all (Description soon available)

In Spanish only Note: This activity will be offered in Spanish only, no simultaneous translation provided.

Summit Rendez-vous 6:00 - 7:30The Cooperative Society

p.m. Led by Emile (E.G.) Nadeau, Cooperative Development Consultant and Author 400A

Amphithéâtre This rendez-vous aims to have a brief presentation summarizing the main points of a new book entitled The Cooperative Open to all Society and for approximately 15-25 participants to provide feedback on the presentation. The long-term goal is to

> contribute to the expansion of the role of cooperatives in the broader society, and to help to shift economic, social, and political relationships in the direction of greater cooperation and democracy.

Summit Rendez-vous 6:00 -

Round Table on the Perspectives of Women's Cooperatives in Africa 7:30 p.m. Organized by the Association Marocaine pour le Développement humain et la Cooperation (ASMADEC) **307AB**

> This rendez-vous will take the form of a round table discussion. It will be an occasion to discuss the following topics: improving the quality of life of the African girl and woman; promoting feminine entrepreneurship in Africa; promoting the income generating activities in Africa; exchanging experiences, information and expertise amongst African

cooperatives; and applying the best practices of cooperative governance in Africa.

Summit Rendez-vous 6:00 -GRACE16 Hackathon: A Strategic Dialogue A Strategic Dialogue on "Designing a Cross-sector 8:00 p.m.

Organized by the International Confederation of Popular Banks (CIBP)

GRACE16 Hackathon is a strategic dialogue among a group of selected participants in the 3rd International Summit of Cooperatives. It aims at achieving five major objectives: a) assess the efficacy of the Augmented Collaborative Economy's (ACE) novel model and identify its "core", b) capture the systemic nature of the way different coops can work together in an Augmented Ecosystem, c) provide a set of practical and actionable insights to help managers create and capture new markets and discover new sources of profitability and d) identify what is needed to enable Coops to be

By invitation only Ongoing empowered by ACE in the digital age. activity

Summit Rendez-vous 6:00 -Cocktail / Get Together of the French Delegation in Quebec

Collaborative Ecosystem for Coops"

8:00 p.m. Organized by Coop FR **Espace**





6:00 -

Summit Rendez-vous

9:00 p.m.

Board Meeting of the International Health Co-operative Organisation (IHCO) Organized by IHCO

ဏာ

311 By invitation

only

Summit Rendez-vous 6:30 -

MEC Meet-up Run 7:30 p.m.

Organized by Mountain Equipment Co-op (MEC) Plains of

Feeling tired after sitting all day? Revive yourself with a run across the Plains of Abraham and good company.

Abraham Meeting point: CCQ Main Entrance Open to all

6:30 -

Summit Rendez-vous

Cooperative Discoveries Gala 8:00 p.m.

Théâtre Petit Champlain Open to all Organized by Conseil québécois de la coopération et de la mutualité (CQCM)

Ticket required

The Cooperative Discoveries Gala, organized by the Conseil québécois de la coopération et de la mutualité (CQCM), will allow the cooperative and mutualist networks to discover Quebec cooperatives and mutuals that distinguished themselves economically and socially in the last years. This recognition of the networks will also honor the cooperatives and mutuals and promote the business model.

Cocktail from 5:30 to 6:30 p.m.

To buy tickets: https://thepointofsale.com/tickets/galadecouvertes





8:00 a.m. – 7:00 p.m.

Summit Rendez-vous Cooperative Gateway

400AOngoing activity

Ongoing activity
Individual
demonstrations

12:30 – 1:00 p.m. English presentation 3:30 – 4:00 p.m. French presentation **Amphitheatre** Open to all Organized by Alphonse and Dorimène Desjardins International Institute for Cooperatives of HEC Montréal

The Cooperative Gateway is a collaborative initiative that aims to create an international network for the digitization and access to knowledge relating to cooperatives. It comprises cooperatives, libraries, research centers, researchers, publishers, representative bodies of cooperatives and international organizations. Initiated by the Alphonse and Dorimène Desjardins International Institute for Cooperatives and the HEC Montréal Library, in collaboration with Bibliomondo, a world-class technology partner, the Gateway already has thirty content partners. The aim of the presentation is to demonstrate the relevance of this initiative, to make known the current achievements and potential of the Gateway and to encourage the collaboration of all stakeholders in order to accelerate its development.

7:00 – 8:30 a.m.

304A

By invitation only

Summit Rendez-vous

Breakfast Bites: Insights and Updates from OCDC's Cooperative Development Research

Organized by the U.S. Overseas Cooperative Development Council (OCDC)

7:00 – 8:30 a.m. 309B

Open to all

Summit Rendez-vous

Going Digital: How to Digitize Processes to Enhance Client Experience and Increase Productivity Organized by McKinsey & Company

Digitalization of customer-facing processes offers the promise of better client service at lower cost for financial institutions. Yet, the digital transformation can be complex and slow for incumbents, which puts them at risk vs. new entrants that leverage innovative business models. During our breakfast, we will leverage frequent use cases (e.g., account opening, registered investment) to illustrate an effective approach (EDGE) to rapidly digitalize core processes, accelerate the digital transformation, and deliver value to consumers.





7:00 -8:45 a.m.

Summit Rendez-vous

GRACE16 Hackathon: A Strategic Dialogue A Strategic Dialogue on "Designing a Cross-sector Collaborative Ecosystem for Coops"

Organized by the International Confederation of Popular Banks (CIBP)

206B

By invitation only

Ongoing activity

GRACE16 Hackathon is a strategic dialogue among a group of selected participants in the 3rd International Summit of Cooperatives. It aims at achieving five major objectives: a) assess the efficacy of the Augmented Collaborative Economy's (ACE) novel model and identify its "core", b) capture the systemic nature of the way different coops can work together in an Augmented Ecosystem, c) provide a set of practical and actionable insights to help managers create and capture new markets and discover new sources of profitability and d) identify what is needed to enable Coops to be empowered by ACE in the digital age.

9:00 a.m. - 5:00 p.m.

Delta Québec **Ballroom** By invitation only

Summit Rendez-vous

Desjardins Young Executives Symposium

Organized by Desjardins Group

(Description soon available)

Summit Rendez-vous

9:30 a.m. - 12:00 p.m. 307AB

Open to all Young

Leaders

Youth for #Coop: Building Today our Cooperative Future

Organized by Cooperatives Europe and CJDES (French national organisation for youth and leaders of the social and solidarity economy) in partnership with the European network of young cooperators, the OFQJ (Office francoquébécois pour la jeunesse), and the International Cooperative Alliance Youth Committee

This activity will be open to young cooperators, especially participants to the Young Leaders Programme. It will be facilitated by young cooperators through collaborative and participative work methodologies. During several international and regional events, young cooperators expressed their willingness to be associated to the definition of a strategy enabling the cooperative movement to better address younger generations' needs and aspirations. In the European region, this dynamic led to the creation of a regional network, and several national networks of young cooperators. Such networks experiment a various models of governance, adapted to local contexts and objectives. This workshop will thus aim to encourage knowledge and experience sharing between networks of young cooperators, in order to get an insight of identified challenges and existing tools to address them.

7:00 -8:15 a.m. 2000C



Young Leaders Program



Conference Breakfast

Presented by Co-operative Management Education at the Sobey School of Business, Saint Mary's University





Main Program

8:00 a.m. 200ABC

Plenary session - Round table 4

For a Cooperative Decade











Following the proclamation of 2012 as the International Year of Cooperatives by the United Nations, the International Co-operative Alliance has established its *Blueprint for a Co-operative Decade*. Adopted in Manchester on October 31, 2012, its goal is to see, by 2020, cooperatives be recognized as leaders in economic, social and environmental sustainability. It covers, among others, the issue of the CO-OP brand to develop the reputation of the business model. In 2016, compared to 2012, are cooperatives and mutuals more recognized as a valuable player in the real economy? To be or not to be a cooperative or a mutual. Does it make a difference? What conclusions can be drawn from the blueprint launched by the Alliance in 2012? Has the cooperative business model gained recognition?

Charles GOULD, Director-General, in charge of the e, International Co-operative Alliance, Belgium

Michel SÉGUIN, Professor, ESG-UQAM, Chair holder, Guy-Bernier Chair on Cooperation, Université du

Facilitator

Stéphan BUREAU





3. Gianluca SALVATORI, CEO, Euricse, Italy

Blueprint for a Co-operative Decade

Québec à Montréal (UQAM), Canada

Study Report

World Co-operative Monitor

- 4. Howard BRODSKY, CEO, Chairman and Co-Founder, CCA Global Partners, United States
- 5. Hilde VERNAILLEN, CEO, P&V Group, Belgium
- 6. Michel PRUGUE, President, Coop de France, France













Keynote

Six Rules for "Smart Simplicity" in Todays and Future Organizations

Organizations are confronted to a new wave of complexity: both the private and the public sectors need to satisfy more and more numerous, volatile and contradictory performance requirements — such as quality and costs, innovation and efficiency, global consistency and local responsiveness. Unfortunately organizations tend to respond by increasing their internal complicatedness, through a proliferation of cumbersome structures, procedures, scorecards and systems. This complicatedness chokes productivity and innovation, while disengaging people. Instead, the adequate solution is to simplify the organization: Smart Simplicity, allowing to manage business complexity without getting complicated, with more impact and lower cost. What are the obstacles, how can they be removed? In this session, Yves Morieux, the creator of Smart Simplicity, will discuss these questions and propose the practical steps to make organizations simpler and smarter.

Speaker

Yves MORIEUX, Senior Partner and Managing Director, Boston Consulting Group (BCG), United States













9:15 a.m. 200ABC

Plenary session – Round table 5

The Future of Work in a Constantly Evolving Digital World

New skills are required and transform supply and demand on the labour market. The relationship between employers and workers are changing. Globalization, technology and connectivity facilitate collaboration from one continent to another. They also reduce the gap between working hours and leisure time. Finally, the younger generation of workers perceive their contribution to work differently. The objective here is to take stock of these major labour trends and issues. Are companies, whether they are a cooperative or not, ready to change their organization in tune with the needs of tomorrow's work reality? Are they open to meet the requirements of new workers? Can cooperatives and mutuals offer a forward-looking workplace that meets the aspirations of employees?

Facilitator

Stéphan BUREAU

Panelists

- 1. Yves MORIEUX, Senior Partner and Managing Director, Boston Consulting Group (BCG), United States
- 2. Oskar GOITIA, Vice President, Mondragon, Spain
- 3. Alain FRADIN, CEO, Crédit mutuel, France
- 4. David ROBERTS, Chairman, Nationwide Building Society, United Kingdom
- 5. André CHATELAIN, Executive Vice President, Personal Services and Desjardins Group Marketing Executive Division, Desjardins Group, Canada



Networking Coffee Break offered by La Coop fédérée Move towards the forums

SIMULTANEOUS FORUMS



Increasing Our Capacity to Act – Adapting to the New Business Reality

Participants will have the opportunity to review cross-sector challenges. They will be presented with tools that will increase their capacity to act on issues, such as innovation and growth, access to capital, work in the digital era, managing big data, and commitment to communities. Special attention will be paid to the reality of smaller cooperatives.





11:00 a.m.

Forum 1

2000B

Developing a Culture of Innovation – A Priority to Provide Capacity for Growth

One cannot deny that creating a culture of innovation is a concern for most businesses. It is widely known that the ideas that stimulate new growth come from within the company, inspired by their experiences. However, attempts to build a culture of innovation—where employees share their ideas and use fast and low-cost processes to achieve leading-edge solutions—often go down.

Deloitte.

Presentation

Speaker

21st Century Innovation Principles

Terry STUART, Chief Innovation Officer, Deloitte, Canada

Alphonse and Dorimène Desjardins International Institute for Cooperatives HEC MONTREAL Speaker

Study Report

Innovation Priorities and Practices in Cooperatives

Eric BRAT, Associate Researcher, Alphonse and Dorimène Desjardins International Institute for Cooperatives, HEC, Canada

Facilitator

Martin BRUNELLE, Managing Vice-President, Greater Montreal Administrative Division, Desjardins Group, Canada

Panelists

- 1. Terry STUART, Chief Innovation Officer, , Consulting, Deloitte, Canada
- 2. **Eric BRAT**, Associate Researcher, Alphonse and Dorimène Desjardins International Institute for Cooperatives, HEC, Canada
- 3. Helen BLACKBURN, Chief Strategy and Innovation Officer, Coast Capital Savings, Canada
- 4. Geert VAN DER HORST, Secretary General, Unico Banking Group, Belgium
- Jean-Marie MALHERBE, Deputy Director General, Fédération Nationale du Crédit Agricole (FNCA), France
- Philippe VIDAL, Deputy Director General, CIC, and Chairman, CIC Lyonnaise de Banque, Crédit mutuel, France

11:00 a.m.

Forum 2

301AB

Frugal Innovation: An Inclusive and Sustainable Growth Strategy

Frugal Innovation is a strategy that enables organizations to address a well-defined need in the simplest and most efficient manner using minimum resources. In sum, it consists in delivering high quality solutions at lower cost that are also socially-inclusive and environmentally-responsible. Given that the key objective of cooperatives is to respond to its members' needs effectively, the idea here is to explore the opportunities offered by this new approach and identify what cooperatives are already doing in this area. What task forces need to be set up to discuss and explore these opportunities? What winning conditions are needed to promote this type of discussion?

Presentation

Frugal Innovation: How to Do More With Less

Speaker

Navi RADJOU, Author, Speaker and Advisor in Innovation and Leadership, United States

Facilitator

Brenton PECK, Impact Director, Filene Research Institute, United Sates

- 1. Navi RADJOU, Author, Speaker and Advisor in Innovation and Leadership, United States
- 2. Martin PLANTE, CEO, Citadelle Maple Syrup Producers' Cooperative, Canada
- 3. **Dirk VANSINTJAN**, Co-Founder, Ecopower cvba, and President of the European federation of groups and cooperatives of citizens for renewable energy: REScoop.eu, Belgium
- 4. Christine JACGLIN, CEO, Crédit Coopératif, France
- 5. Rosa GUAMÁN, President, Small Producers Symbol Coop, Mexico





11:00 a.m.

Forum 3

2000D

Work in the Digital Era – Are We Ready for the Future?

The world of work is changing. We are going through critical disruptions and transformations which are driven by three powerful forces: globalization, digitalization-virtualization, and creation-innovation. Globalization is causing people to work in constantly evolving organizations that do and undo the connections between the company's organizational structure and stakeholders. It requires an approach and skills that transform the relationship employer—employee. Digitalization is increasing the work pace and gives instant access to more information and expertise whereas virtualization crosses boundaries and cultures without any restriction and is weaving a tapestry of virtual contacts in an almost entirely virtual interpersonal relationship world demanding trust. Lastly, creation and innovation are essential to staying competitive; but they must be measurable, profitable and marketable. The objective here is to provide an update on labour and to ask ourselves if cooperatives are prepared to upgrade their organizations in resonance with the nature of tomorrow's work.

Presentation

Are You – and Your Company – Prepared for the Future of work in Tomorrowland?

Speaker

Simon L. DOLAN, Full Professor and Holder of the Chair Future of Work, ESADE Business School of Barcelona, Spain

Facilitator

Stéphan BUREAU

Panelists

- 1. **Simon L. DOLAN**, Full Professor Holder of the Chair Future of Work, ESADE Business School of Barcelona, Spain
- 2. Vic HUARD, Executive Vice-President Strategy, Federated Co-operatives Limited, Canada
- 3. Chadi HABIB, CIO, Desjardins Group, Canada
- 4. Pascal VINÉ, General Delegate, Coop de France, France
- 5. Ilkka BRANDER, Vice President, E-commerce and Digital, S Group, Finland

11:00 a.m.

Forum 4

2000A

The Economic Reality of Cooperatives in Start-Up or Expansion Phase

For smaller cooperatives, economic reality, governance, relationships members or clients, business development, growth, etc. may, in many respects, be very different from larger cooperatives. We seek here to understand these realities and allow leaders of these small cooperatives to discuss their issues and challenges in business development and economic development of their community. How does their approach differ from that of large cooperatives? What are their economic and business development issues and challenges? What are their needs in order to answer these challenges?

Facilitator

Martin VAN DEN BORRE, Director, Supply and Production, La Siembra Cooperative, Canada

- 1. Mohamad Ali HASAN, Vice President, Malaysian National Co-operative Movement ANGKASA, Malaysia
- 2. Nazik BEISHENALY, President, Kyrgyz Cooperative Union, Kyrgyzstan
- Kadafi YAHYA, Vice President, Kospin Jasa, Indonesia
- 4. **Cynthia GIAGNOCAVO**, Co-director, Chair Coexphal-UAL of Agriculture, Cooperative Studies and Sustainable Development, President, ICA European Board of the Committee on Cooperative Research, Spain
- 5. Thomas MAGNUSSON, President, Cogeca, Member of the Board, Lantmännen, Sweden





11:00 a.m.

Forum 5

306AB

Committing to the Community



We no longer act alone in the community engagement field, which was one of our distinctive characteristics. Companies, other than cooperatives and mutuals, take an active role in economic and social development. They find business opportunities in societal challenges. Here, we will discuss our real economic and social contribution and our ability to remain leaders in this field. What is our real impact on the economy? Are we still the leaders in social change?

Facilitator

Liz BAILEY, Principal, The Bailey Group LLC, United States

Speakers

- 1. Andrés GONZÁLEZ AGUILERA, General Manager, Manduvirá Cooperative Ltd., Paraguay
- 2. Kelly STORIE, Co-executive director & Finance director, La Siembra Cooperative, Canada
- 3. Jean ARONDEL, President, Fédération nationale des Caisses d'Epargne, France
- 4. Roberta MACDONALD, Senior Vice President of Marketing, Cabot, United States
- 5. Kazuto OKU, Senior Managing Director, Member of the Board, The Norinchukin Bank, Japan

11:00 a.m.

Forum 6

2000C

Gaining Access to Capital for Growth – A Capital Conundrum for Cooperatives



One of the biggest challenges for cooperatives and mutuals remains access to capital for growth while ensuring control by the members. The structure of cooperatives and mutuals still presents a major challenge in terms of market capitalization. "Co-operatives today have many practical anxieties about accessing capital of suitable forms and in sufficient quantum. The first set of issues stems from the withdrawable nature of co-operative membership shares. This is a disadvantage for financial co-operatives vis-à-vis their commercial peers. The other major set of capital issues is the purported economic unattractiveness of co-operatives relative to other forms of enterprise, which limits co-operatives' access to capital." Several avenues are explored, sometimes controversial, such as investment by non-members or more traditional approaches, and seeking additional capital by contribution of members. Creating funds for cooperatives development is also a considered option. The International Co-operative Alliance has established the Blue Ribbon Initiative which addresses issues and solutions for capitalization and financing. Here attention is given to the progress of work and new ideas that come out from practitioners on how to solve this conundrum.

Presentation

Work of the ICA Blue Ribbon Commission on Capital

Speaker

Kathy BARDSWICK, Chair, Blue Ribbon Commission on Co-operative Capital, President and CEO, The Co-operators Group, Canada

Facilitator

Arnold KUIJPERS, Director European Affairs, Rabobank, The Netherlands

- 1. Ed MAYO, Secretary General, Co-operatives UK, United Kingdom
- 2. **Celso RAMOS RÉGIS**, President, Confebras, Brazil
- 3. **Kathy BARDSWICK**, Chair, Blue Ribbon Commission on Co-operative Capital, President and CEO, The Co-operators Group, Canada
- 4. George HOFHEIMER, Chief Knowledge Officer, Filene Research Institute, United States
- 5. **Peter HUNT**, Managing Partner, Mutuo, United Kingdom
- 6. **James TRUTER, Young leader**, Founder and CEO, True Wealth Harvest (TWH) and TWHBiz Network, South Africa





11:00 a.m.

Forum 7

303AB

In the Era of Big Data Use Analytics to Create Value

A new report from Forbes Insights and EY, Analytics: Don't Forget the Human Element, finds many organizations are still struggling to derive value from their data and analytics initiatives. Yet the report also identified a small segment of executives whose enterprises have achieved higher levels of maturity in regards to their analytics capabilities. These leading organizations (the top 10% of 564 executive respondents) are seeing a competitive advantage as a result of their data initiatives, and their experiences, practices, and results provide a road map for other organizations to consider on their own analytics journeys. How do companies imbed analytics into their day-to-day decision making? Do they have a business strategy that is putting data and analytics at the center of how they are competing and creating value? Do they have the right leader, an executive at the enterprise level, aligned with leadership teams at the departmental and business unit level? Is data viewed as a strategic asset and analytics as a strategic competency? Are they building an analytics-driven culture and putting the construct in place to support it? Are the incentives and rewards aligned with the change in behavior, process and action required by the end users? Do they have feedback mechanisms in place to measure value and results?

(Text provided by EY.)



Study Report

Global Analytics Survey: Don't Forget the Human Element – Data and Analytics Impact Index Alex MOHELSKY, Canadian Analytics Leader, EY, Canada

Facilitator

Mathieu STANIULIS, Young Leader, Director, Personal Services Redesign Program Administrative Department, Desjardins Group, Canada

- 1. Alex MOHELSKY, Canadian Analytics Leader, EY, Canada
- 2. Ben REID, CEO, The Midcounties Cooperative, United Kingdom
- 3. Thierry MARTEL, CEO, Groupama, France
- 4. Frantz RUBLÉ, President of Euro-Information, Crédit mutuel, France
- 5. **Tarun BHARGAVA**, Deputy General Manager, Cooperative Relations, Indian Farmers Fertiliser Coop Ltd. (IFFCO), India





11:00 a.m.

Forum 8

302AB

Cross-Sectoral Collaborative Ecosystem – Driving Future Business Strategies to Pursue Success and Growth



The *preliminary findings of GRACE16 reveal that 71% of Coops currently do not take part in any cross-sector commercial activities, while interestingly, the vast majority of these Coops (84%) believe there is a need for a cross-sector digital platform that could lead to the creation and development of new markets and drive revenue growth. What makes Collaborative Commerce (C-Commerce) special for Coops? How can Coops get ahead of the C-Commerce curve? What could be the future of Coops within a Collaborative Ecosystem? There is a window of opportunity for Coops, to unlock novel or hidden value and thrive through a novel business model that is digital-born, platform-based and cross-sectoral.

*GRACE16 is a global research reflecting the views of Coop C-suite leaders, upper management and employees on the many ways C-Commerce and digitalization could transform the Coop sector and represent the greatest growth potential and competitive advantage. GRACE16 is currently an open research till the 29th July 2016 (deadline).

Opening remarks

Florian STRASSBERGER, Vice Secretary General of CIBP, Managing Director, DZ BANK AG, Germany

Study Report

GRACE 16 - Global Research on Augmented Collaborative Economy

Speaker

Fotis FILIPPOPOULOS, Founder, Strategic Innovation Specialist, Shakesteer, Greece

Facilitator

Fotis FILIPPOPOULOS, Founder, Strategic Innovation Specialist, Shakesteer, Greece

Panelists

- 1. **Charles GOULD**, Director-General, in charge of the *Blueprint for a Co-operative Decade*, International Co-operative Alliance, Belgium
- 2. **Stefania MARCONE**, Director, International Relations and European Policies Office, Lega Nazionale delle Cooperative e Mutue (LEGACOOP), Italy
- 3. **Eyal FARKASH**, Vice President Development and Information Systems, Coop Israel, Israel
- 4. **Ernst HAFEN**, Professor, Institute for Molecular Systems Biology, President, MIDATA.coop, Switzerland
- 5. Marco Aurélio BORGES DE ALMADA ABREU, CEO, Bancoob, Brazil

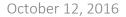
12:00 – 2:00 p.m. **Summit Rendez-vous**

Future of cooperatives in Netherlands

Organized by Rabobank

(Description soon available)

311By invitation only







12:15 P.M. Cost: 50\$

400BC

Prior registration is required



AGROPUR CONFERENCE LUNCHEON

Welcome remarks

Jeannie VAN DYK, Vice President, Agropur coopérative, Canada

Guest speaker:

Robert REICH, Chancellor's Professor of Public Policy, University of California, Berkeley, and Secretary of Labor in the Clinton administration, United States

In Favour of the Restructuring of the Global Economic and Political System

In-depth analysis of the global economic picture, providing an insight into current issues such as growth, employment crisis, access to health care, energy, austerity measures. Social and economic inequalities accompanied by pressure on the middle class occur in all industrialized countries; this reality carries serious consequences for the economy. Without large and prosperous middle classes, advanced economies lack sufficient demand to maintain their forward momentums. A more equitable income distribution increases demand, since it allows the middle class to spend money. Outlook on the current crisis and the more needed than ever restructuring of the global economic and political system.

Word of thanks

Robert COALLIER, CEO, Agropur coopérative, Canada

2:30 -

5:00 p.m.

311

By invitation only

Summit Rendez-vous

Cooperative for a Better World Board Meeting

Organized by Cooperative for a Better World Board

SIMULTANEOUS SECTORAL MEETINGS



Expanding Our Economic Power – Sectoral Challenges and Business Opportunities

Participants will be organized into activity sectors, and invited to share their experiences and challenges. Those sectors will be agriculture and food industries, insurance, banking and financial services, health and social care, wholesale and retail trade, industry and energy, wood and forestry and fishing. These discussions will also encourage the sharing of strategies that could lead to business partnerships.



Foyer 2000, Corridor 301, Foyer 306 Networking Coffee Break offered by La Coop fédérée The break will be taken within the workshop sessions





2:15 p.m.

Sectoral meeting 1: Agriculture and Agri-Food Industries

Organized with the support of La Coop fédérée and InVivo

2000A

The Agri-Food Cooperatives in the Era of International Partnerships



iUAIAO.

It is recognized that the forging of business partnerships between cooperatives, which operate in each link of the agrifood supply chain, is a power to harness in order to counter competition and ensure the sustainability of activities. Technological developments in agriculture, the emergence of critical masses through firms consolidation, international trade of value-added products, cutting edge transport and infrastructure and new consumer trends, are some of the business partnerships catalysts that will be explored during this meeting. Participants will have the opportunity to examine the potential of these partnerships and exchange on the cultural, geographical and legal issues they raise.

Objectives: Expose the strengths of the business environment that catalyze partnership development between cooperatives operating in each link of the agri-food supply chain; Deepen the diverse nature and foundations of these business links; Explore the possibility of reinforcement of these relations, and the issues they raise.

2:15 p.m.

Opening

Facilitator

Nicolas MESLY, Agronomist, freelance reporter and photographer, specialized in agricultural, food business and ecological issues, Canada

Speaker

Ghislain GERVAIS, President, La Coop fédérée, Canada

2:25 p.m.

Presentation

Global Trends Shaping the Future of Agribusiness

Mary SHELMAN, Thought Leader in Global Food and Agribusiness, United States

Global Study on International Cooperative Partnerships in the Agricultural Sector

Michael KAMEL, Partner, Strategy & PwC - Business and Corporate Strategy, PwC, Canada

3:10 p.m.

Study Report





With the support of

3:30 p.m.

Break

3:45 p.m.

Round table: Cooperatives to Conquer the World?

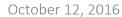
Opening remarks

Thierry BLANDINIÈRES, CEO, InVivo, France

Facilitator

Nicolas MESLY, Agronomist, freelance reporter, photographer specialized in agricultural, food business and ecological issues, Canada

- 1. Andrew CRANE, CEO, Co-operative Bulk Handling (CBH Group), Australia
- 2. **Anil Kumar SINGH**, Director, Cooperative Development and Energy Saving Project, Indian Farmers Fertiliser Cooperative Limited (IFFCO), India
- 3. **Erwin WUNNEKINK**, Vice-Chairman of the Board and Supervisory Board, FrieslandCampina, the Netherlands
- 4. Thierry BLANDINIÈRES, CEO, InVivo, France
- 5. Gaétan DESROCHES, CEO, La Coop fédérée, Canada





5:00 p.m. Young Leaders' voice

Marie-Pier BÉLIVEAU, Young Leader, Board Member, VIVACO, Groupe coopératif (member of La Coop

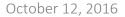
fédérée), Canada

Christian BOUCHER, Young Leader, Board Member, young farmer position, La Coop Seigneurie (member of

La Coop fédérée), Canada

Closing remarks

5:15 P.M. MOVE TO THE PLENARY ROOM





2:15 p.m.

Sectoral meeting 2: Insurance

303AB

Increasing the Recognition and Influence of Cooperative Insurance – A Key to Global Socioeconomic Stability



Organized with the support of the International Cooperative and Mutual Insurance Federation (ICMIF)



Facilitator

Panelists

Insurance cooperatives and mutuals stand at the forefront of delivering socioeconomic stability and environmental sustainability on a global scale. They have the risk knowledge to help protect lives and communities. They have the financial assets to support sustainable development. They have a business model based on financial inclusion, delivering benefits to the many, rather than making profit for the few. All the benefits of these traits are now more broadly recognized by policymakers, media and consumers, but there is more work to be done. In this session, we look at the ways in which the cooperative and mutual difference – from governance, through member engagement, to product development, innovation and more – provides us with the tools to influence perceptions and increase economic possibilities for the sector.

2:15 p.m. Opening remarks

Shaun TARBUCK, Chief Executive, The International Cooperative and Mutual Insurance Federation (ICMIF), United Kingdom

2: 20 p.m. Presentation

The Global Picture. The Socio-Economic Value Created by Cooperative/Mutual Insurers: Economic Theory on Cooperative/Mutual Insurance, Social Evolution and Contemporary Relevance

Speaker Faye LAGEU, Senior Vice President, Business Intelligence, International Cooperative and Mutual Insurance Federation (ICMIF), United Kingdom

2: 35 p.m. Round table 1: How cooperative/mutual principles support their evolving business strategies in response to the changing needs of their target markets (new economic demands, new risks)

This session focuses on the strengths (and limitations) of the governance structures of cooperative/mutual insurers: how they provide frameworks (for member engagement and democratic influence) that support financial inclusion and socio-economic value. Includes opportunities for questions from the audience.

Catherine HOCK, Vice President, International Relations, International Cooperative and Mutual Insurance Federation (ICMIF), Belgium

1. **Tamotsu SHOZUI**, President of the Board of Directors, Zenkyoren, Japan

- 2. **Jean-Yves DAGÈS**, President, Groupama, France
- 3. **Bill MCKINNEY**, Vice President, Strategy and Long Term Development, Thrivent Financial, United States
- 4. Philippe DA COSTA, Deputy Director General, External Relations, Macif, France

3:15 p.m. Round table conclusion

Speaker First name NAME, title, name of the organization, country

3:20 p.m. Break





3:35 p.m. Presentation

The Global Challenge. Acting Globally to Protect Locally, Using Risk Knowledge to Protect Against

Emerging Risks

How cooperative/mutual insurers can position themselves as leaders in protecting the planet.

Speaker Shaun TARBUCK, Chief Executive, The International Cooperative and Mutual Insurance Federation (ICMIF),

United Kingdom

3:55 p.m. Round table 2: How Leadership and Actions at an Organizational Level Can Influence Perceptions and Create Socio-

Economic Value at a Regional, National, Even Global Level.

This session focuses on the sustainable actions of cooperative/mutual insurers: how they are developing their products, underwriting and investments to address emerging demographic trends, economic challenges and environmental

demands. Includes opportunities for questions from the audience.

Facilitator Faye LAGEU, Senior Vice President, Business Intelligence, International Cooperative and Mutual Insurance

Federation (ICMIF), United Kingdom

Panelists 1. Hilde VERNAILLEN, CEO, P&V Group, Belgium

2. Kathy BARDSWICK, President and CEO, The Co-operators Group, Canada

3. **Denis BERTHIAUME**, President and Chief Operating Officer, Desjardins Financial Security, **D**esjardins

Group, Canada

4. Nèstor ABATIDAGA, CEO, Grupo Sancor Seguros, Argentina

4:45 p.m. Conclusions and Future Challenges

Speaker Shaun TARBUCK, Chief Executive, The International Cooperative and Mutual Insurance Federation (ICMIF),

United Kingdom

5:00 p.m. Closing remarks

5:15 P.M. MOVE TO THE PLENARY ROOM





2:15 p.m. 2000B

Sectoral meeting 3: Banking and Financial Services

The Efficiency of the Cooperative Banking Model

Organized with the support of the European Association of Co-operative Banks (EACB)



The sectoral meeting on banking will discuss the efficiency of the co-operative banking model in the light of the post crisis regulation. The co-operative banks are particularly hit by the current rules that impose heavy burdens at the detriment of growth. In this context the first round table will focus on how to stimulate growth through appropriate regulations. The following questions will be addressed: how is the current regulatory framework affecting co-operative banks? How can they continue playing their key role in funding the local and regional economy? What are the policy recommendations for integrating the co-operative specificities in the international rules? The second panel will focus on the views of researchers on the co-operative banks model performance and efficiency: what are the results compared to the rest of the banking sector? What are the challenges and opportunities for the future? Why their co-operative difference is important? Why should regulators take it into account?

Round table 1: How to Stimulate Growth Through Appropriate Regulations

Facilitator

Stéphan BUREAU

Panellists

- 1. **Gerhard HOFMANN**, Board Member, BVR, and President, European Association of Co-operative Banks (EACB), Belgium
- 2. Yasuhiro HAYASAKI, Counsellor on Global Strategy to President and the Board of Directors, The Norinchukin Bank, Japan
- 3. **Franco TAISCH**, Member of the Board of Directors and Member of the Audit and Risk Committee, Raiffeisen Switzerland Cooperative, Switzerland
- 4. **Klaus BUCHLEITNER**, Chairman of the Association of Austrian Raiffeisenbanks, CEO of Raiffeisenlandesbank Niederösterreich/Wie, Raiffeisen Zentralbank (RZB), Austria
- 5. Alain FRADIN, CEO, Crédit mutuel, France

Break





Panellists

Day 2: Wednesday, October 12

4:00 p.m. Round table 2: The State of Research on Business Models Performance

Panelists will briefly present the results of their research and a discussion will follow.

Facilitator Hervé GUIDER, General Manager, European Association of Co-operative Banks (EACB), Belgium

Speaker André JOFFRE, President of the Board, Banque Populaire du Sud, Fédération Nationale des Banque

Populaires, France

1. **Rym AYADI**, Professor and Director, Alphonse and Dorimène Desjardins International Institute for

Cooperatives, International Research Centre on Cooperative Finance, HEC Montréal, Canada

Study Reports

Banking Business Models Monitor - Europe 2015

Banking and Credit Union Business Models Monitor - US 2016

Banking and Credit Cooperatives Business Models Monitor – Brazil 2016

Banking and Credit Unions Business Models Monitor - Canada 2016

 Eric LAMARQUE, Professor, Director of the Chair in Management and Governance of Financial Cooperatives, IAE de Paris - Sorbonne Graduate Business School, France

Impact of Financial Regulation on Risk Policy of Financial Cooperatives

3. **Hans GROENEVELD**, Director International Co-operative Affairs, Rabobank, and professor Financial Services Co-operatives, Tilburg University, The Netherlands

A Snapshot of European and Canadian Co-operative Banking

Closing remarks

Guy CORMIER, President and CEO, Desjardins Group and Co-host of the International Summit of Cooperatives, Canada

5:15 P.M. MOVE TO THE PLENARY ROOM





2:15 p.m. 2000D

Sectoral meeting 4: Health and Social Services

Acting Wisely on Health and Social Services – The Cooperatives' Way

Organized with the support of the International Health Cooperative Organisation (IHCO) and the International Organisation of Industrial and Service Cooperatives (CICOPA)

This sectoral meeting will discuss the actual and potential expansion of health and social services provided by cooperatives. The following subjects will be addressed: service agreements between governments and health and social cooperatives, covering various issues including the aging population and the ability to reach isolated people; co-management between community, doctors, patients and social service operators as a mean to provide diversified, profitable and equitable services; the growing demand in primary care services and the need to bring health care as close as possible to people at lower cost. Three panels will provide tools to assist managers in their daily activities through concrete examples based on pitfalls to avoid and inspiring successes.



Opening remarks

José Carlos GUISADO, President, International Health Cooperative Organisation (IHCO), Spain

Facilitator

Vanessa HAMMOND, Chair, Health Care Co-operative Federation of Canada (HCCFC), Canada

Round table 1: Collaboration Between Governments and Cooperatives Providing Health and Social Services in the Context of a Growing Demand for Primary Care Services

Panelists

- 1. Giuseppe GUERINI, President, Federsolidarietà-Confcooperative, Italy
- 2. **Eudes DE FREITAS AQUINO**, President, Unimed do Brasil, Brazil
- 3. Toshinori OZEKI, Vice President, Hew Co-op, Japan
- 4. **Simel ESIM**, Programme Manager, Cooperatives Unit, International Labour Organization (ILO), Switzerland
- 5. **J. Benoit CARON**, Managing Director, Fédération des coopératives de services à domicile et de santé du Québec, Canada
- 6. **Blake WILSON**, Young Leader, General Manager and Executive Director, National Health Co-op, Australia
- 7. Silvia FREZZA, National Director, FederazioneSanita Confcooperative, Italy

Break







Research Project

Speaker Gianluca SALVATORI, CEO, Euricse, Italy

Health Cooperatives and Mutuals Worldwide – Analysis of the Contribution to Citizens' Health by Cooperatives Around the World

Round table 2: Co-Management and Multistakeholder Governance: Practitioners and Users Sharing Accountability

Facilitator

Lorna KNUDSON, Executive Director, Regina Community Clinic, Canada

Panelists

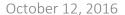
- 1. **Gerard MARTÍ**, Board Member, Fundación Espriu, Deputy Medical Director, Scias-Hospital de Barcelona, Spain
- 2. Jacques COTTEREAU, Vice-President, Training and Social Innovation, CG Scop, France
- 3. **Ricardo LÓPEZ**, President, Federación Argentina de Entidades Solidarias de Salud C.L (FAESS), Argentina
- 4. Vanessa HAMMOND, Chair, Health Care Co-operative Federation of Canada (HCCFC), Canada
- 5. Nancy HEINRICHS, Executive Director, Nor'West Co-op Community Health, Canada

Closing remarks

Manuel MARISCAL, President, International Organisation of Industrial and Service Cooperatives – CICOPA, Belgium

5:15 P.M.

MOVE TO THE PLENARY ROOM





2:15 p.m.

Sectoral meeting 5: Wholesale and Retail Trade

306AB

Increasing Our Capacity to Act on Our Competitiveness

Organized with the support of LBMX



Wholesale and retail cooperatives are concerned about remaining competitive in the changing business environment and the impact of the large Internet players such as Amazon, AliExpress, Vente-privée, etc., on the market and their customers. This forum will focus on the key issues affecting this important sector with special emphasis on the threat from the large internet players. Two panels of cooperative executives from consumer cooperatives, federated cooperatives and purchasing cooperatives will talk of issues affecting their coops and potential solutions available for the participants.

Opening remarks

Greg DINSDALE, President and CEO, LBMX, Canada

Presentation

Threat of Internet Distribution to Wholesale and Retail Cooperatives

Speaker Jack BAILEY, President and CEO, IDC-USA, United States

2:45 p.m. Round table 1: The Threats and Opportunities in the Digital Era – Part One

Facilitator Adam SCHWARTZ, Founder and Principal, The Cooperative Way, United States

Panelists

- 1. Trent BARTLETT, Independent Director, CBH, Australia
- 2. Eiichi HONDA, Vice President, Japanese Consumers' Co-operative Union (JCCU), Japan
- 3. Nick CROFTS, President of the Co-operative Group Council, The Co-operative Group, United Kingdom
- 4. Ilkka BRANDER, Vice President, E-commerce and Digital, S Group, Finland

Break

Round table 2: The Threats and Opportunities in the Digital Era – Part Two

Facilitator Scott BANDA, President and CEO, Federated Co-operatives Limited, Canada

Panelists 1. Bradley GANNON, General Counsel, Legal, Risk and Marketing, Capricorn Society, Australia

2. Lance RANTALA, CEO, Blue Hawk Cooperative, United States

3. Eyal FARKASH, Vice President Development and Information Systems, Coop Israel, Israel

5:00 p.m. Closing remarks

Greg DINSDALE, President and CEO, LBMX, Canada

5:15 P.M. MOVE TO THE PLENARY ROOM





2:15 p.m. 2000C

Sectoral meeting 6: Industry, Services and Energy

Cooperatives in Industry, Services and Energy: How to Address the SME Dimension, Now and Tomorrow?

Organized with the support of the International Organisation of Industrial and Service Cooperatives (CICOPA) and the National Rural Electric Cooperative Association (NRECA)



Small and medium-sized enterprises are overwhelming in the cooperatives industry, services and energy sector. To remain strong and successful in a highly unstable economic environment where the price of the raw material is very volatile and competitors extremely powerful, their key common need is to compensate their SME size. This could be done through entrepreneurial cooperation among themselves with cooperation instruments that can reinforce their competitiveness (on the private markets and in public procurement), cohesiveness, financial sustainability, business and technology strategies, R&D capabilities, clustering, economies of scale and scope etc. For this purpose, they have developed advisory services, training schemes, mutualized financial instruments, business networks and horizontal groups. This sectoral meeting will both look at the present situation and at the challenges and opportunities for the future business experience, and the main modalities and instruments through which it is implemented among cooperative SMEs.

Click to download the Preparatory document for participants Version in Spanish

Opening remarks

Manuel MARISCAL, President, International Organisation of Industrial and Service Cooperatives – CICOPA, Belgium

2:25 p.m.

Presentation

The State-of-the-Art of the Cooperative Industry-Services-Energy Sector

Speaker

Bruno ROELANTS, Secretary General, International Organisation of Industrial and Service Cooperatives – CICOPA, Belgium

2:35 p.m.

Round table 1: How the Sector Deals With SME Dimension

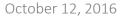
Facilitator

Hazel CORCORAN, Executive Director, Canadian Worker Co-operative Federation (CWCF), Canada

Panelists

- 1. **Martin LOWERY**, Executive Vice President, Member and Association Relations, National Rural Electric Cooperative Association (NRECA), United States
- 2. José ORBAICETA, Treasurer, Cooperar, Member of the Cicopa Executive Committee, Argentina
- 3. Arantza LASKURAIN, Secretary General, Mondragon Corporation, Spain
- 4. **Ariel GUARCO,** President, Cooperative Confederation of the Republic of Argentina (Cooperar) and of the Federation of Electric and Utility and Services Cooperatives of the Province of Buenos Aires (Fedecoba), Argentina
- 5. Patrick LENANCKER, President, CG Scop, France
- 6. Aldo SOLDI, Managing Director, Coopfond, Italy
- 7. Mathieu RICHARD, President, Enercoop, France
- 8. Tim HUET, Founder and Legal Counsel, Arizmendi Group San Francisco, United States

Break





3:50 p.m. Round table 2: Challenges and Opportunities for the Future

Facilitator Martin LOWERY, Executive Vice President, Member and Association Relations, National Rural Electric

Cooperative Association (NRECA), United States

Panelists 1. José ORBAICETA, Advisor in Strategic Planning, Red Gráfica, Argentina

- 2. Arantza LASKURAIN, Secretary General, Mondragon Corporation, Spain
- 3. **Ariel GUARCO**, President, Cooperative Confederation of the Republic of Argentina (Cooperar) and of the Federation of Electric and Utility and Services Cooperatives of the Province of Buenos Aires (Fedecoba), Argentina
- 4. Patrick LENANCKER, President, CG Scop, France
- 5. Aldo SOLDI, Managing Director, Coopfond, Italy
- 6. Mathieu RICHARD, President, Enercoop, France
- 7. Tim HUET, Founder and Legal Counsel, Arizmendi Group San Francisco, United States
- 8. Hazel CORCORAN, Executive Director, Canadian Worker Co-operative Federation (CWCF), Canada

Closing remarks

Martin Lowery, Executive Vice President, Member and Association Relations, National Rural Electric Cooperative Association (NRECA), NRECA, United States

Hazel CORCORAN, Executive Director, Canadian Worker Co-operative Federation (CWCF), Canada

5:15 P.M. MOVE TO THE PLENARY ROOM

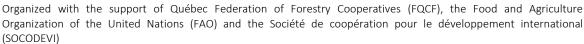




2:15 p.m. 301AB

Sectoral meeting 7: forestry

Living Sustainably from Our Forests







For populations living in rural areas, forests are a source of food, energy and additional income. They are also essential renewable resources for the forestry sector. Forestry producers are key players in the sustainable development and protection or restoration of forests and agroforestry land. However, whether it's industrial foresters, small producers or community producers with a sectoral or geographical focus, forestry cooperatives face many challenges in playing their full role. And they have various motivations in the market. This sectoral meeting will allow participants to discuss: Cooperative development issues and opportunities in the forestry and agroforestry sectors; The contribution of the cooperative forestry sector in achieving sustainable development goals, and the role they can play with respect to climate change challenges; The challenges and limitations that these cooperatives face, and the opportunities for collaboration and potential partnerships with various players.

Opening remarks

André BEAUDOIN, General Secretary, UPA Développement international (UPA DI), Canada

2:25 p.m. Speakers





Claude-André GUILLOTTE, Director and Josée CHARBONNEAU, Researcher, Institut de recherche et d'éducation pour les coopératives et les mutuelles de l'Université de Sherbrooke (IRECUS), Canada



Round table 1: Living and Prospering Within a Sustainable Development Approach

The focus here is on better understanding the strengths and limitations of the cooperative model in contributing to the sustainable development and prosperity of communities. The panelists will explore collective action issues in forested landscapes in achieving sustainable development goals. These issues will be discussed within the context of climate change and the importance for cooperatives of becoming part of the forest products value chain at a time of increased competition. How to successfully balance sustainable development goals with market realities to ensure growth and job stability in the forestry sector, given major climate change?

Facilitator

Jeffrey CAMPBELL, Manager of the Forest and Farm Facility (FFF), Food and Agriculture Organization of the United Nations FAO, Italie

Panelists

- 1. **Chidume OKORO**, President, Network for Gum Arabic and Resins in Africa NGARA, Great Green Wall of the Sahara and the Sahel Initiative, Nairobi, Kenya
- 2. **Luc BOUTHILLIER**, Professor, Department of Wood and Forest Sciences, Forestry, Geography and Geomatics Faculty, Laval University, Canada
- 3. **Antoine SUZOR**, **Young Leader**, Coordinator and responsible for Cooperative Development, Coop de l'arbre, Canada
- 4. Noemi PEREZ, President and CEO, Finance Alliance for Sustainable Trade (FAST), Canada
- 5. Nemión CONDORI, General Manager, Cooperativa el CEIBO COPRACOA, Bolivia

Break





3:30 p.m. Workshop – Let's hear from participants

What if We Took the Discussion Even Further?

3:45 p.m. Interview with experts

Voicing Forestry Cooperatives' Needs and Concerns with Government

How to highlight the potential contribution of the cooperative model to sustainable forest management, as a stakeholder in the forest products value chain? What kind of relationship should we maintained with government and what kind of

legislation is needed to promote the growth of this business model?

Facilitator Richard LACASSE, Director General, SOCODEVI, Canada

Panellists 1. **Leonardo DELGADO**, General Manager, Federation of Cooperatives of the Verapaces (Fedecovera), Guatemala

2. Ruben MORALES, Minister of Economy and Finance, Government of Guatemala

3. **Ronald BRIZARD**, Associate Deputy Minister of Forests, Ministère des Forêts, de la Faune et des Parcs, Québec, Canada

4. Jocelyn LESSARD, General Director, Québec Federation of Forestry Cooperatives (FQCF), Canada

5. **Lennart ACKZELL**, Senior Advisor International Affairs, Federation of Swedish Family Forest Owners (LRF), Vice President, International Family Forest Alliance, Sweden

6. Abdelkrim AZENFAR, Director, Office du Développement de la Coopération, Morocco

4:20 p.m. Workshop – Let's hear from participants

What Are Your Recommendations?

5:00 p.m. Closing remarks

Next Steps

Speaker Jeffrey CAMPBELL, Manager of the Forest and Farm Facility (FFF), Food and Agriculture Organization of the United

Nations (FAO), Italie

Richard LACASSE, Director General, SOCODEVI, Canada

5:15 P.M. MOVE TO THE PLENARY ROOM





2:15 p.m.

Multisector activity

302AB

Cooperatives, Challenges and Business Opportunities within the Collaborative Economy

Organized with the support of Coop Fr



Today's headlines remind us that digital tools and data are revolutionizing the way we do business. The best known example is the explosion of service platforms. Young people, in particular, are interested in this new way of increasing commercial activity, also known as the sharing or collaborative economy. Generally, these platforms are popular because they are high performance, flexible, and can be used to develop horizontal relationships. Furthermore, the terms used may bring cooperative values to mind. Not all users are guided by cooperative principles though, which at times creates confusion that could harm the cooperative movement. A common fear is that the success of these users would tarnish young people's image of cooperatives. The goal of this activity is to demonstrate that the cooperative movement has this challenge well in hand.

Opening remarks

Jean-Louis BANCEL, President, Coop FR and Crédit coopératif, France

2:20 p.m.

Round Table 1: Getting the Lay of the Land – Better Understanding the Phenomenon and its Impacts on Cooperatives

There is a need to clarify terms such as open cooperativism, crowdfunding, cooperative platforms, collaborative economy and cooperative values and principles. Discussion will focus on increasing an understanding of this sector's continual developments, which is often clouded by the flux of new terms and tremendous growth.

Facilitator

David RODGERS, Member of the Principles Committee, International Co-operative Alliance, United Kingdom

Panellists

- 1. Nathan SCHNEIDER, Scholar in Residence, Media Studies, University of Colorado Boulder, United States
- 2. Nicole ALIX, President, La Coop des Communs, France
- 3. Kostas NIKOLAOU, Adjunct Professor and Advisor, Hellenic Open University, Greece
- 4. Agnès MATHIS, Director, Cooperatives Europe, Belgium

Break

Round Table 2: Case Studies: Cooperatives Already Involved in the Collaborative Economy

3:45 p.m.

Presentation of cooperatives from different countries and various sectors of activity that serve as pioneers in this new economy.

Facilitator

Jean-Louis BANCEL, President, Coop FR, France

Panellists

- 1. Stéphanie SAVEL, President and CEO, WiSEED, France
- 2. **Alexandre BIGOT-VERDIER**, **Young Leader**, Connector Québec, OuiShare, Advisor in Change Management, Desjardins Group, Canada
- 3. John RESTAKIS, Consultant for co-op development projects, Community Evolution Foundation, Canada
- 4. **Trebor SCHOLZ**, Writer, and Associate Professor for Culture & Media, The New School in New York City, United States

5:15 P.M. MOVE TO THE PLENARY ROOM





Foolish

Français







5:30 p.m. Keynote

200ABC The Rise of the Frugal Society: Reinventing How We Consume, Work, and Live

Speaker Navi RADJOU, Author, Speaker and Advisor in Innovation and Leadership, United States







6:00 p.m.

Closing Interview

200ABC

Facilitator Stéphan BUREAU

Alain FRADIN, CEO, Crédit mutuel, France

Navi RADJOU, Author, Speaker and Advisor in Innovation and Leadership, United States **Charles-Hugo MAZIADE**, **Young Leader**, **Project Manager**, Coopérative Forêt d'Arden, Canada

Monique F. LEROUX, President, International Co-operative Alliance and Co-host of the International Summit

of Cooperatives, Canada

6:30 p.m. End-of-day

6:00 – Summit Rendez-vous 7:30 p.m. CMC Cocktail Reception

304AB Organized by Co-operatives and Mutuals Canada (CMC)
By invitation

6:00 – Summit Rendez-vous

only

8:00 p.m. An Eco Cooperative Happy Hour; To Discover, To Laugh and To Act!

Espace Organized by Coopérative Forêt d'Arden

Urbain
By invitation

Registration on Eventbrite: https://www.eventbrite.ca/e/billets-5-a-7-eco-cooperatif-decouvrir-rire-et-agir-27172198778

only

6:30 P.M. 400ABC Dinner

Dinner Cocktail "Flavors of Quebec"



8:00 a.m. -12:00 p.m.

Summit Rendez-vous

400A

Cooperative Gateway

Ongoing activity

Individual demonstrations

> 9h45 - 10h15 Spanish presentation **Amphitheatre** Open to all

Organized by Alphonse and Dorimène Desjardins International Institute for Cooperatives of HEC Montréal

The Cooperative Gateway is a collaborative initiative that aims to create an international network for the digitization and access to knowledge relating to cooperatives. It comprises cooperatives, libraries, research centers, researchers, publishers, representative bodies of cooperatives and international organizations. Initiated by the Alphonse and Dorimène Desjardins International Institute for Cooperatives and the HEC Montréal Library, in collaboration with Bibliomondo, a world-class technology partner, the Gateway already has thirty content partners. The aim of the presentation is to demonstrate the relevance of this initiative, to make known the current achievements and potential of the Gateway and to encourage the collaboration of all stakeholders in order to accelerate its development.

7:00 -8:15 a.m.

Summit Rendez-vous

Espace Urbain By invitation only "Ageekulture": How Should Agricultural Cooperatives be Positioned in the Digital Era?

Organized by Desjardins agricole and PwC

The fourth industrial revolution goes above and beyond concepts such as the "Internet of things" and the digital factory—and farmers are not immune to its effects! In fact, agricultural professionals are usually much more digitally connected than one might think. Drawing on research and interviews conducted with agricultural cooperative leaders, Ramy Sedra, PwC Canada's Data and Analytics Consulting Leader, will discuss four major areas in which digital technology is changing the status quo: 1. Precision agriculture, 2. Predictive agriculture, 3. Transformation of the client/supplier relationship, 4. Production/consumer traceability.

7:00 - 8:15a.m. 2000C

Young Leaders Program



Conference Breakfast

Presented by Conseil de la coopération de l'Ontario and Assemblée de la francophonie de l'Ontario





Main Program

7.00 _ Thematic breakfast



7:00 – 8:15 a.m. 2000D

With Open Arms – In Action for and with Refugees

Organized with the support of the European Commission's Humanitarian Aid and Civil Protection (ECHO)

Room maximum capacity: 220 people

«An estimated 65 million persons are forcibly displaced in the world – as refugees, asylum seekers, migrants or internally displaced persons. Providing support and protection for refugees and effectively managing migration is a challenge, which requires a global response. » (World Refugee Day 2016 quote)

In the context of international humanitarian crisis, the panel will cover the contribution of cooperatives and mutuals to help refugees from one continent to another. They will also seek what they could do together to improve their humanitarian help.

Presentation

Round table

The Refugee Challenge – Example of Good Practice Mully DOR, Chair of the Board, NISPED-AJEEC, Israel

Cooperatives in Action for and with Refugees

The panelists will have the opportunity to present what their organization does and propose solutions to better meet the needs of refugees through the cooperative business model.

Facilitator

Speaker

Stefania MARCONE, Director, International Relations and European Policies Office, Lega Nazionale delle Cooperative e Mutue (LEGACOOP), Italy

Panellists

- L. Mully DOR, Chair of the Board, AJEEC-NISPED, Israel
- 2. Muammer NIKSARLI, President of the Board, National Cooperative Union of Turkey
- 3. Hüseyin POLAT, Senior Adviser, International Affairs, National Cooperatives Union of Turkey
- 4. Andrea KARNER, Secretary General, International Confederation of Popular Banks (CIBP), Belgium
- 5. Anders LAGO, Board Member, International Co-operative Alliance, President, HSB, Sweden
- 6. Lorna KNUDSON, Executive Director, Regina Community Clinic, Canada

8:00 a.m.

Plenary session – Opening of the day

200ABC

Next Generation – The Future of the Cooperative Movement

Master of Ceremonies Stéphan BUREAU

Speakers

Guy CORMIER, President and CEO, Desjardins Group and Co-host of the International Summit of Cooperatives,

Presentation of the Works Accomplished by the Young Leaders at the Summit

Speakers Liliana SILVA, Young L

Liliana SILVA, Young Leader, First Manager, Clínica Médica Portuense COOP Portugal

François HASTIR, Young Leader, Board Member, Co-operatives and Mutuals Canada (CMC), Canada

















8:45 p.m.

Plenary session - Round table 6

200ABC Cooperatives' Actions: Discussion With UN Ambassadors

Opening remarks

Monique F. LEROUX, President, International Co-operative Alliance and Co-host of the International Summit of Cooperatives, Canada

Facilitator

Jocelyn PINET, Lead Advisor in Facilitation for the International Summit of Cooperatives, Canada

Panellists

- 1. H.E. Harald BRAUN, Ambassador and Permanent Representative of Germany to the United Nations
- 2. H.E. Marc-André BLANCHARD, Canada Ambassador and Permanent Representative to the United Nations
- 3. H.E. Horacio SEVILLA BORJA, Ecuador Ambassador and Permanent Representative to the United Nations
- 4. **H.E. Sukhbold SUKHEE**, Ambassador Extraordinary and Plenipotentiary and Permanent Representative of Mongolia to the United Nations
- 5. **H.E. Sarah MENDELSON**, U.S. Ambassador and Representative on the Economic and Social Council at the United Nations











9:30 a.m. 200ABC



Plenary session – Round table 7

Act on Major Global Issues Related to the UN Sustainable Development Goals – Setting the Stage Organized in collaboration with the International Co-operative Alliance

Panelists will have the opportunity to expose key issues for their respective expertise area: food security, employment crisis, access to health care and social services, poverty and financial inclusion, climate change and sustainable development. They will be asked to identify where cooperatives and mutuals could, according to them, make a difference.

Master of ceremonies Guests

Stéphan BUREAU

- 1. **Richard FERGUSON**, Agriculture Advisor, Food Supply & Integrity Services, PwC, United Kingdom
- 2. **Rüdiger KRECH**, Director, Health Systems and Innovation, Office of the Assistant Director-General, World Health Organization (WHO), Switzerland
- 3. **Juan BUCHENAU**, Senior Financial Sector Specialist, Finance and Private Sector Development, Latin America and the Caribbean Region, World Bank Group, United States
- 4. Vic VAN VUUREN, Director, Enterprises Department, International Labour Organization (ILO), Switzerland



Networking Coffee Break offered by EY Move to the workshop sessions





SIMULTANEOUS WORKSHOP SESSIONS



Cooperatives in Action – Contributing To Reach the New UN Sustainable Development Goals

Following the United Nations' adoption of the 2030 Agenda for Sustainable Development, cooperatives and mutuals provide a key lever in support of sustainable development strategies for solving major global issues. Following the round table, *Act on major global challenges* – *Setting the stage*, the participants will be asked to work in teams to identify actions to undertake and provide solutions to the major issues listed below.

Registration rule: When registering at the Summit, participants will be asked to identify two issues and two challenges by issue on which they wish to work in workshops. One issue and one challenge will be awarded to each participant. However, if the turnout proved a challenge participation too low, it will not be the subject of a workshop at the Summit.

10:45 a.m. 400B

Workshop session 1: Food Security

Food security implies access to healthy, nutritious and sufficient food for everyone to be active and in good health. Despite progress made over the last two decades in developing countries, the number of undernourished people in the world is still very high. It is estimated at about 795 million. By mid-century, the global population will reach 9 billion. In order to feed this growing population, agricultural production will need to increase by 60%. Many factors, including urbanization, climate change, conflicts, speculation and natural disasters can compromise food security, hunger eradication and poverty reduction.

Cooperatives are essential for organizing and marketing agricultural production, developing sustainable agricultural practices and fostering the economic and social empowerment of small producers thus achieving food security. Cooperatives directly contribute to the attainment of goal 2 (Zero hunger), as well as goal 1 (No poverty) and goal 3 (Good health and well-being) of the new Sustainable development agenda of the United Nations. What impact can they have on the major challenges associated with food security? Here are 5 challenges on which participants will be invited to work.

Introductory remarks by experts

Facilitator

Amy COUGHENOUR BETANCOURT, COO, National Cooperative Business Association, CLUSA International (NCBA CLUSA),United States

Experts

- 1. Richard FERGUSON, Agriculture Advisor, Food Supply & Integrity Services, PwC, United Kingdom
- 2. Christian PÈES, President, Momagri and Momagri Agency, France
- 3. **Tarun BHARGAVA**, Deputy General Manager, Cooperative Relations, Indian Farmers Fertiliser Coop Ltd. (IFFCO), India
 - Challenge 1: Improve the productivity and sustainability of small and family farms
 - Challenge 2: Improve access to farmland and water and contribute to continued local ownership
 - Challenge 3: Improve family farmers' access to assets, including markets, energy, financial services, information, knowledge and technologies
 - Challenge 4: Encourage the intergenerational transfer of ownership in the agricultural sector by helping young farmers get started
 - Challenge 5: Make the voice of family and small farmers heard by policy makers in order to develop and implement sound policies







10:45 a.m. 2000AB

Workshop session 2: Employment

It was estimated that more than 201 million people were unemployed in 2014, and we could anticipates that the situation will worsen in the next five years. Young people, especially young women, are overrepresented among the unemployed (74 million). Nearly 30 percent of young people don't have a job and are not enrolled in any education or training programs. Also, vulnerable employment is increasing in emerging and developing countries. The number of workers who hold vulnerable employment is about 1.44 billion. Income inequality only continues to grow, even in advanced economies, a trend that may be related to a decline in regular jobs for medium-skilled workers.

Cooperatives and mutuals, (which account for more than 250 million full and part-time positions) have an important role to play in creating quality jobs. They directly contribute to the attainment of goal 8 (Decent work and economic growth), as well as goals 4 (Quality education), 5 (Gender equality) and 10 (Reduced inequalities) of the new Sustainable development agenda of the United Nations. They can bring solutions to many challenges associated with the employment crisis. Here are 5 challenges on which participants will be invited to work.

Introductory remarks by experts

Facilitator

Marie-Claude BOISVERT, Senior Vice President, Business Services Executive Division, Desjardins Group, Canada

Experts

- 1. Vic VAN VUUREN, Director, Enterprises Department, International Labour Organization (ILO), Switzerland
- 2. Serguei EFREMOV, Technical Advisor for the Economy, Strategic Development and Innovation, Ministry of Economic Development, Russian Federation
 - o Challenge 1: Encourage entrepreneurship, in particular among young people and women
 - Challenge 2: Ensure the creation and development of small and medium-sized businesses
 - o Challenge 3: Promote and offer employment which provides a good quality of life
 - Challenge 4: Reduce human and financial impacts related to surplus human resources
 - o Challenge 5: Encourage training and skills development among young people

10:45 a.m. 306AB

Workshop session 3: Access to Health Care and Social Services

Health is one of the most basic rights of all human beings. Yet, 400 million people don't have access to essential health care services and six percent of people in low-and-middle-income countries are living in extreme poverty because of the cost of health care. Improving health and wellness depends largely on efforts to implement universal health coverage in all countries, but many continue to lack coverage. However, even in developed countries, where such a coverage is available, people sometimes don't have access to health care and social services for various reasons, including poor geographic distribution of doctors and health care and social services at the expense of remote areas or disadvantaged urban areas. In many countries, a growing or aging population complicates access to healthcare services.

Cooperatives and mutuals are able to implement practical and original solutions to many of the challenges inherent to improving access to healthcare and social services. They directly contribute to the attainment of goal 3 (Good health and well-being), as well as goals 1 (No poverty), and 10 (Reduced inequalities) of the new Sustainable development agenda of the United Nations. Here are 5 challenges on which participants will be invited to work.







Introductory remarks by experts

Facilitator

Adrian WATTS, CEO and Managing Director, National Health Co-op, Australia

Expert

- 1. **Rüdiger KRECH**, Director, Office of the Assistant Director-General, Health Systems and Innovation, World Health Organization (WHO), Switzerland
- 2. Jean-Pierre GIRARD, Consultant in collective enterprises, Productions LPS, Canada
 - Challenge 1: Protect individuals against the financial risks associated with using healthcare and social services, including purchasing medications
 - Challenge 2: Improve geographic distribution of healthcare and social services to benefit remote regions and disadvantaged urban areas
 - Challenge 3: Make a full range of healthcare and social services available to vulnerable and marginalized groups
 - Challenge 4: Allow communities to take charge of their own prevention, healthcare and social services and to develop a people-centered and integrated approach
 - Challenge 5:Help seniors and individuals with decreasing autonomy stay in their own homes

10:45 a.m.

Workshop session 4: Poverty and Financial Inclusion

400C

More than two billion people do not use formal financial services. However, financial inclusion is considered a key factor in the fight to end poverty. Studies show that access to savings products, especially blocked savings, has a positive impact in terms of women's empowerment, productive investment, consumption and boosting productivity and income. Access to a regular account can be a springboard that allows individuals to gain control of their future.

Financial cooperatives can rightly be considered true drivers of financial inclusion. They directly contribute to the attainment of goal 1 (No poverty), as well as goals 4 (Quality education), 8 (Decent work and economic growth) and 10 (Reduced inequalities) of the new Sustainable development agenda of the United Nations. What solutions can they implement in order to face the major challenges associated with poverty and financial inclusion? Here are 5 challenges on which participants will be invited to work.

Introductory remarks by experts

Facilitator

Anne GABOURY, President and CEO, Développement international Desjardins (DID), Canada

Experts

- 1. Juan BUCHENAU, Senior Financial Sector Specialist, Finance and Private Sector Development, Latin America and the Caribbean Region, World Bank Group, United States
- 2. Daouda SAWADOGO, General Director, Faîtière des Caisses Populaires du Burkina, Burkina Faso
 - Challenge 1: Strengthening financial cooperatives so that they can offer affordable and secure financial services to populations who are currently excluded
 - Challenge 2: Making use of technology (point of sale POS terminals, automated teller machines ATMs, digital currency and mobile money solutions) to offer financial services to excluded populations
 - Challenge 3: Promote the economic empowerment of low-income individuals and communities through small loans
 - o Challenge 4: Promote savings and financial education within low-income populations
 - Challenge 5: Help low-income individuals and their families become more financially secure





10:45 a.m. 2000CD

Workshop session 5: Climate Change and Sustainable Development

Climate change is one of the greatest threats to the future of the planet's societies and biological systems. The atmosphere is getting warmer due to greenhouse gas emissions caused by human activity. The results of this change include rising sea levels, increased natural disasters and greater threats to food production. Considerably reducing our greenhouse gas emissions is crucial for limiting global warming. The Paris Agreement, adopted by the nations attending COP21 on December 12, 2015, set the objective of holding the increase in the global average temperature to well below 2 °C above pre-industrial levels and to pursue efforts to limit the temperature increase to 1.5 °C. Reaching this goal will take enormous

Cooperatives directly contribute to the attainment of goal 13 (Climate action), as well as goals 6 (Clean water and sanitation), 7 (Affordable and clean energy), 11 (Sustainable cities and communities) and 12 (Responsible consumption and production) of the new Sustainable development agenda of the United Nations. They can make a significant contribution in addressing many of the challenges we're facing. Participants will be invited to work on the following 5 challenges.

Facilitator

Stéphan BUREAU

Experts

- 1. Faye LAGEU, Senior Vice President, Business Intelligence, International Cooperative and Mutual Insurance Federation (ICMIF), United Kingdom
- Pauline D'AMBOISE, Secretary General and Vice-President Governance and Social Responsibility, Desjardins Group, Canada
 - Challenge 1: Educate people and businesses about the impact of greenhouse gas emissions on climate and help strengthen a culture of sustainable development
 - Challenge 2: Engage in the implementation and funding of green projects and renewable energy sources
 - 0 Challenge 3: Support the development and implementation of energy efficiency measures
 - Challenge 4: Protect populations against the risks of natural disasters linked to climate change 0
 - Challenge 5: Preserve ecosystems and biodiversity by promoting sustainable forest management and climatesmart agriculture

12:15 a.m.

Move to room 200ABC for the plenary session



Plenary session - Round table 8









Facilitator

Summary of the actions identified by cooperatives to reach the sustainable development goals

Jocelyn PINET, Lead Advisor in Facilitation for the International Summit of Cooperatives, Canada

Panellists

- 1. Amy COUGHENOUR BETANCOURT, COO, National Cooperative Business Association, CLUSA International (NCBA CLUSA), United States
- Marie-Claude BOISVERT, Senior Vice President, Business Services Executive Division, Desjardins Group, Canada
- Adrian WATTS, CEO and Managing Director, National Health Co-op, Australia
- Anne GABOURY, President and CEO, Développement international Desjardins (DID), Canada
- Stéphan BUREAU















Summit Conclusion

Master of ceremonies

Stéphan BUREAU

1:00 p.m. 200ABC Video presentations Summit Closing Video

What If Video

Video presentation

Invitation to the next International Co-operative Alliance General Assembly in Malaysia

Datuk Basarudin SADALI, Deputy Secretary General, Ministry of Domestic Trade, Cooperative & Consumerism, Malaysia

1:15 P.M. END OF THE 2016 INTERNATIONAL SUMMIT OF COOPERATIVES





2:00 -5:00 p.m. **Summit Rendez-vous**

International Cooperative Business Education Consortium Organized by the Cooperative Business Education Consortium

304B By invitation

only

This is a meeting of the members of the International Co-operative Business Education Consortium. The goal of the Consortium is to create a global common platform from which the "leaders" in business education for co-operatives (credit unions, mutuals) can better understand each other's programs and mandates, collaborate where mutually

beneficial, avoid overlap where possible, and ensure program relevance to the needs of co-operative enterprises

globally.

For more information: Karen Miner, Managing Director, Co-operative Management Education, Saint Mary's University –

Karen.Miner@smu.ca

3:00 -7:00 p.m. **Summit Rendez-vous ICA Youth Assembly**

306B

Presented by the International Co-operative Alliance

Open to all Young Leaders